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# Punchout Quick Reference Guide

Access and Ordering Through a Custom Punchout

**ThermoFisher**  
SCIENTIFIC

# Log in to Your eMarketplace and Punchout to thermofisher.com

Choose from the wide array of oligos, primers and nucleotides that can be custom configured to meet your science needs.

1. Add products directly to your Cart from the results
2. Use the convenient tools and calculators
3. Explore other helpful links to enhance your eProcurement shopping experience

The screenshot displays the ThermoFisher Scientific Supplier Website. At the top, there is a navigation bar with the ThermoFisher logo, a search bar, and links for 'Order Status' and 'Sign in'. Below the navigation bar is a banner image with the text 'Welcome to the ThermoFisher Scientific Supplier Website' and 'Enabling scientific discovery, engineered to support all industries, designed for the human experience'.

The main content area is titled 'Oligos, primers, probes and nucleotides' and includes a sub-header: 'Choose from our array of validated and custom products to meet your needs. In each section you will find tools to help guide your product selection or custom product creation. Thank you for trusting your science to us.' There is a link that says 'Let us know how to improve your experience'.

The content is organized into several sections:

- TaqMan search API content:** A section for TaqMan Real-time PCR Assays, including a search bar and a 'Search' button.
- Custom DNA oligos:** A section describing custom DNA oligos with an 'Order now' link.
- RNA interference (RNAi) reagents:** A section for pre-designed siRNA database with an 'Order now' link.
- GeneArt DNA and Protein services:** A section for GeneArt services with an 'Order now' link.
- CRISPRi Genome Editing products:** A section for CRISPRi products with an 'Order now' link.
- Primary Antibody Search:** A search tool for antibodies with fields for 'Target, gene symbol, antigen', 'Application', 'Target Species', 'Host', and 'Conjugate', each with a search button.

Below these sections is a 'Tools and calculators' section with a grid of tool cards:

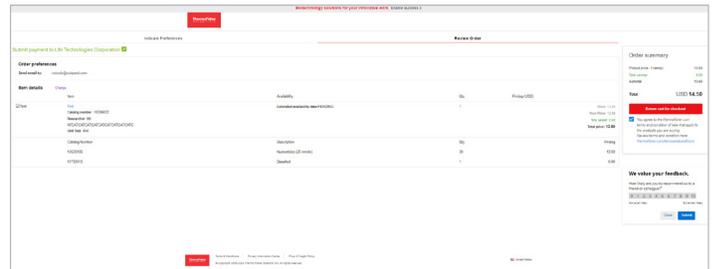
- Custom DNA Oligos (Oligos, primers, probes and genes)
- Custom Branched DNA Probe Set Tool (Oligos, primers, probes and genes)
- OligoPerfect Primer Designer (Oligos, primers, probes and genes)
- Applied Biosystems 5' Labeled Primers (Oligos, primers, probes and genes)
- PCR & Sanger Sequencing Primer Designer Tool (Sequencing) (Oligos, primers, probes and genes)
- Invitrogen RNAi Oligos (RNAi)
- siRNA Selection and Design tools (RNAi)
- miRNA Mimics and Inhibitors (Epigenetics and miRNA research)
- SelectScreen Screening and Profiling Services (Drug discovery and development)
- Gibco Custom Media Configurator (Bioprocessing) (Cell culture)

At the bottom, there is an 'Ordering' section with 'Order Status' and a footer containing the ThermoFisher logo, 'Terms & Conditions', 'Privacy Information Center', 'Price & Freight Policy', and '© Copyright 2008-2023 ThermoFisher Scientific Inc. All rights reserved.'



# Checkout

1. On the **Review Order** tab of Checkout, confirm the order is correct. You can click the **back** button to return to the cart to make any changes to the order.
2. The **Return Cart for Checkout** button will return the cart to your procurement system for processing and order submission.



# Questions?

For questions, please contact the appropriate team as listed below:

## Business Development

- High level customer account conversations
- Identify and qualify B2B new start revenue opportunities
- Commercial vs technical background
- No technical queries or troubleshooting
- Optimization of existing B2B accounts
- Strategic B2B account development
- Lead BAM and DM monthly eBusiness reviews
- [esolutions@thermofisher.com](mailto:esolutions@thermofisher.com)

## Genomics

- [genomicorders@thermofisher.com](mailto:genomicorders@thermofisher.com)

## Customer Care

- Tier 1 customer support
- Troubleshoot pricing/quote/cart issues
- Order status and follow up
- Troubleshoot invoice issues
- Assists in issues with failed POAs, ASNs and mapping data
- [csecommerce@thermofisher.com](mailto:csecommerce@thermofisher.com)

## B2B Support

- Tier 2 support after Customer Care
- Supports B2B customer profile settings
- [b2b@thermofisher.com](mailto:b2b@thermofisher.com)

Learn more at [thermofisher.com/eprocurement](https://thermofisher.com/eprocurement)

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