

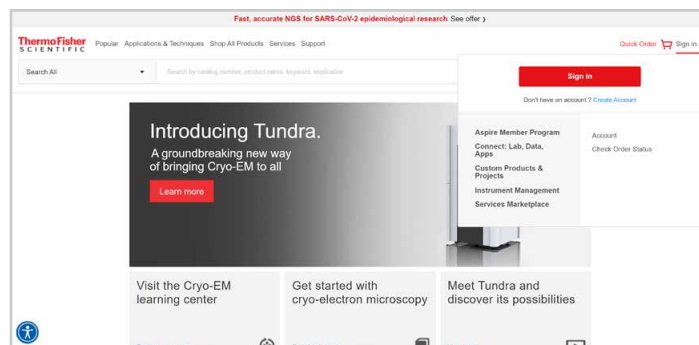
Services and support

When science clicks

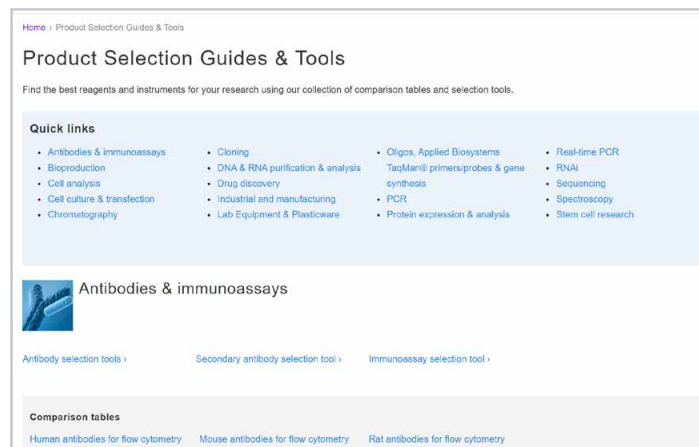
Ordering on [thermofisher.com](https://www.thermofisher.com) provides a fast, streamlined experience

1. Go to [thermofisher.com](https://www.thermofisher.com) and log in to your account from the **Sign in** dropdown menu, or [sign in directly here](#).

To place an order, you will need an online account that is associated with your institutional account number(s). New customer? [Register for a thermofisher.com account here](#).



2. Find the products you're looking for using the search function or by browsing through the [Applications & Techniques](#) or [Shop All Products](#) pages. Utilize our [Product Selection Guides & Tools](#) to narrow down product options and help you decide which products you need.



- If you know the products or product numbers, you can add these products to your cart through the [Quick Order](#) tool.

- You can save multiple carts as well as merge, delete, or rename your carts within your account dashboard under [Saved Carts](#).

Cart name	Cart ID	Created	Modified	
October Cart	125139198	14-Sep-2021	25-Oct-2021	Copy Email Delete
Cart	148587509	22-Oct-2021	22-Oct-2021	Copy Email Delete
Reorder of 71858132	145695541	21-Oct-2021	22-Oct-2021	Copy Email Delete

- When you're ready to place your order, select the **View cart & checkout** button. Your cart is located at the top right of the page.

Recently added to the Cart AS Te...		Cart summary
Ion AmpliSeq Made-to-Order Panel_DesignID_JAD198284_167	1 Price 1,940.15 Your price 1,940.15	Your price: USD 1,940.15
		View cart & checkout

- Within your cart, there are buttons for three additional features on the right-hand side of the page. You can apply a quote or promotion by entering it in the right-hand box and selecting the **Apply** button. A message will confirm that the quote or promotion has been applied to the order successfully.

You can create a quote from your cart by selecting the **Generate web quote** button. Quotes will be saved in your account dashboard under **Quotes**.

You can transfer a cart to another user by selecting the **Transfer control of cart** button. Enter the recipient's email address and a note.

The screenshot shows the 'Reorder of Buffers' cart page. The main table lists the item 'NuPAGE™ MOPS SDS Running Buffer (20X)' with a quantity of 10 and a total price of \$95.00. The cart summary on the right shows a total of USD 1,045.18, including shipping and taxes. On the right-hand side, there are three buttons: 'Proceed to checkout', 'Generate web quote', and 'Transfer control of cart'. Below these buttons is a form to enter a quote or promotion code and an 'Apply' button.

- To continue the checkout process, select **Proceed to checkout**. You'll be able to review the shipping and billing details for your order, update shipping or payment method, and add special instructions.

You can also update your email preferences, add others to the email confirmation, and add email addresses to receive invoices. Select **Continue** to complete the checkout process.

The screenshot shows the 'Review and submit' checkout page. It is divided into several sections: 'Shipping information', 'Billing information', 'Order summary', 'Shipping method', 'Payment method', 'Special instructions', 'Email preferences', and 'Item details'. The shipping method is set to 'Standard'. The payment method is 'Purchase order'. The 'Email preferences' section allows adding additional email addresses for order confirmations and invoices. The 'Item details' section at the bottom shows the same item as in the cart: 'NuPAGE™ MOPS SDS Running Buffer (20X)' with a total price of \$95.00.

- Select the checkbox to agree to the terms and conditions, and then select **Submit**.

Order details

Review and submit

Shipping information		Billing information	
Account number:	281222	Account number:	277486
Company or institution:	INVITROGEN TEST INDUSTRIAL	Company or institution:	INVITROGEN TEST INDUSTRIAL
Address:	1600 FARADAY AVE CARLSBAD, CA, 92008 United States	Address:	BT ADD 3 FREDERICK, MD, 21704 United States
Attention to:	Attn1	Attention to:	Attn_BillTo
Building & room number:	Building or room number	Building & room number:	BT ADD 2
Lab or department:	department	Lab or department:	BT ADD 1
Shipping method	Standard	Payment type	THERMO
		Purchase order:	THERMO

Order summary

Product price - 10 items) 895.00

Shipping & Misc

Catalog freight charge 75.00

Tax amount 75.18

Total USD 1,045.18

You agree to the thermofisher.com terms and conditions of sale that apply to the products you're buying. [Review terms and conditions here](#)

Quotes/promotions applied: None applied to this order

- Once your order has been placed successfully, you will receive an onscreen confirmation and an email confirmation.

You can check the status of your order anytime with our easy order lookup tool at thermofisher.com/orderlookup, or log in to sign up for text notifications.

Thank you for your order

Order number: 74122925

Your order was placed on 23-Oct-2021. A confirmation email will be sent to the email address(es) that you specified.

[View order details](#) [Continue shopping](#)

Shipping information		Billing information	
Account number:	281222	Account number:	277486
Company or institution:	INVITROGEN TEST INDUSTRIAL	Company or institution:	INVITROGEN TEST INDUSTRIAL
Address:	1600 FARADAY AVE CARLSBAD, CA, 92008 United States	Address:	BT ADD 3 FREDERICK, MD, 21704 United States
Attention to:	Attn1	Attention to:	Attn_BillTo
Building & room number:	Building or room	Building & room number:	BT ADD 2

Order summary

Product price - 10 items) 895.00

Shipping & Misc

Catalog freight charge 75.00

Tax amount 75.18

Total USD 1,045.18

Quotes/promotions applied:

Get additional support at thermofisher.com/contactus