

CUSTOMER NOTIFICATION of Shipping and Storage Condition Update for the TaqMan™ Fast Advanced Master Mixes

Dear Customer/Distributor,

This letter is to notify you of updates to both the shipping and recommended storage conditions of the Applied Biosystems™ TaqMan™ Fast Advanced Master Mixes (Cat. Nos. 4444556, 4444557, 4444963, 4444964, 4444965, 4444558). As a part of Thermo Fisher Scientific's commitment to reducing the carbon footprint of our products, Fast Advanced Master Mix is transitioning from shipment within EPS Coolers at -20°C to shipment within 100% recyclable paper coolers at +4°C. Recommended storage conditions will also transition from -20°C to +4°C upon receipt.

What will remain the same

- **You can expect the same great performance and quality.** Rigorous analytical and functional testing was performed, and the experimental data showed that the change of shipping and storage conditions does not adversely affect product quality, reliability, or effectiveness.
- **Ordering information and logistics.** Product catalog numbers will remain the same, as does the ordering process, delivery times, and carriers.

What will be different

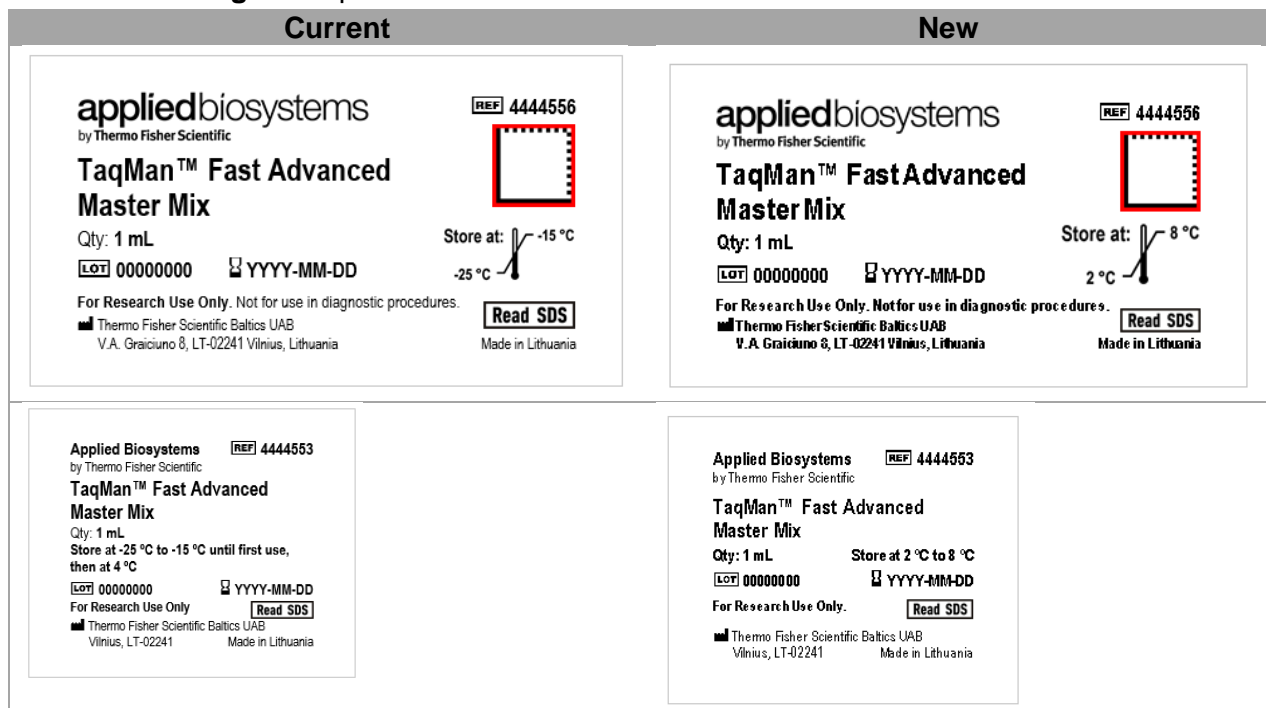
- **Shipping and Storage Convenience.** You will notice changes to labeling and product information as well as packaging in support of the shipment and recommended storage temperature change from -20°C to +4°C. More specifically you will notice adjustments to the following

Item	Current	New
Shipping	Dry ice at -20°C	Ice packs at +4°C
Storage – Upon Receipt	-20°C	+4°C
Storage – After Opening	+4°C	+4°C
Labeling	-25 to -15°C	+2 to +8°C

- **Product Shipping.** Example below



• **Product Labeling.** Example below



Timing

- These changes will be implemented over the course of 2021 and the timing will vary based on the particular TaqMan™ Fast Advanced Master Mixes ordered as well as your geographical location. As this transition is occurring please continue to follow the recommended storage conditions specified on the label of the product received.

Thermo Fisher Scientific is committed to our customers and to providing the high-quality products and support you have come to expect. If you have any questions in relation to our lower-impact packaging and shipping initiatives, please visit our website (thermofisher.com/us/en/home/about-us/product-stewardship/ambient-shipping.html). For any TaqMan™ Fast Advanced specific inquiries, please contact your local Thermo Fisher Technical team.

Sincerely,

Chris Sabin
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Genetic Sciences
Thermo Fisher Scientific