



## Our prepared media capabilities

Save time and labour with prepared media

# Our commitment to quality

Our quality assurance and quality control systems ensure that you receive products meeting the technical specifications and regulatory standards that you require.

- ✓ NATA accredited (ISO 17025)
- ✓ Quality certified (ISO 13485)
- ✓ TGA registered (ARTG 214128)

**NATA Accredited Laboratory**

National Association of Testing Authorities, Australia  
(ANZS 99 004 379 740)

has accredited

**Oxoid Australia Pty Ltd**  
**Microbiology Media Production Facilities**

following demonstration of its technical competence to operate in accordance with

**ISO/IEC 17025**

This facility is accredited in the field of

**BIOLOGICAL TESTING**

for the tests shown on the Scope of Accreditation issued by NATA

*Jennifer Evans*  
Jennifer Evans  
Chief Executive Officer

Date of accreditation 28 June 1991  
Accreditation number 3185

**NATA**  
WORLD RECOGNISED ACCREDITATOR

NATA is Australia's government-endorsed laboratory accreditation and a member of accreditation internationally. NATA is a signatory to the International Mutual Recognition Arrangement of the International Laboratory Accreditation Cooperation (ILAC) and the Asia Pacific Laboratory Accreditation Cooperation (APLAC).

ANZS 99 004 379 740

**ATAM Accredited Laboratory**

Association of Testing Authorities of Malaysia

**Oxoid Australia Pty Ltd**  
**Microbiology Media Production Facilities**

following demonstration of its technical competence to operate in accordance with

**ISO/IEC 17025**

This facility is accredited in the field of

**BIOLOGICAL TESTING**

for the tests shown on the Scope of Accreditation issued by ATAM

*Jennifer Evans*  
Jennifer Evans  
Chief Executive Officer

Date of accreditation 28 June 1991  
Accreditation number 3185

**ATAM**  
WORLD RECOGNISED ACCREDITATOR

ATAM is Malaysia's government-endorsed laboratory accreditation and a member of accreditation internationally. ATAM is a signatory to the International Mutual Recognition Arrangement of the International Laboratory Accreditation Cooperation (ILAC) and the Asia Pacific Laboratory Accreditation Cooperation (APLAC).

ANZS 99 004 379 740

**bsi.**  
By Royal Charter

**Certificate of Registration**

QUALITY MANAGEMENT SYSTEM - ISO 13485:2003 & EN ISO 13485:2012

This is to certify that:

**Oxoid Australia Pty Ltd**  
23 Dalglish Street  
Thebarton  
South Australia  
5031  
Australia

Holds Certificate Number: MD 635241

and operates a Quality Management System which complies with the requirements of ISO 13485:2003 & EN ISO 13485:2012 for the following scope:

The manufacture and distribution of culture media, reagents, stains and laboratory diagnostic kits used for the microbiological testing of clinical samples.

For and on behalf of BSI: *Frank Lee, EMEA Compliance & Risk Director*

Original Registration Date: 29/07/2016  
Latest Revision Date: 29/07/2016

Effective Date: 29/07/2016  
Expiry Date: 28/02/2019

Page: 1 of 1

...making excellence a habit.

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be downloaded from [www.bsi.com/certificates](#). Printed copies can be ordered at [www.bsi.com/certificates](#).

Information and Contact: BSI, Martlets Court, One Nine Nine, Wellesbourne CV35 9EF, UK. Tel: +44 (0)1293 690959. A Member of the BSI Group, registered company number 3095233, at 389 Chiswick High Road, Uxbridge, UK. A subsidiary of the BSI Group of companies.

**ATAM Accredited Laboratory**

Association of Testing Authorities of Malaysia

**Oxoid Australia Pty Ltd**  
**Microbiology Media Production Facilities**

following demonstration of its technical competence to operate in accordance with

**ISO/IEC 17025**

This facility is accredited in the field of

**BIOLOGICAL TESTING**

for the tests shown on the Scope of Accreditation issued by ATAM

*Jennifer Evans*  
Jennifer Evans  
Chief Executive Officer

Date of accreditation 28 June 1991  
Accreditation number 3185

**ATAM**  
WORLD RECOGNISED ACCREDITATOR

ATAM is Malaysia's government-endorsed laboratory accreditation and a member of accreditation internationally. ATAM is a signatory to the International Mutual Recognition Arrangement of the International Laboratory Accreditation Cooperation (ILAC) and the Asia Pacific Laboratory Accreditation Cooperation (APLAC).

ANZS 99 004 379 740

# Bringing more to microbiology

## Highest levels of quality and consistency

Our culture medium expertise and rigorous quality standards have made us a preferred supplier and trusted source of prepared media to laboratories around the world. With a full range of formulations and formats, our media products combine ease-of-use with accurate, reproducible performance. You can rest assured knowing the Thermo Scientific™ culture media that reaches your benchtop will provide optimal recovery and differentiation of organisms, for greater confidence in your results.



## Unmatched service and support

When you choose Thermo Scientific products for your microbiology needs, consider it the start of a long-term partnership. Whether you need assistance with product transitions or product troubleshooting, our team of experts is ready to help you.



## Your trusted partner for every step of the microbiology workflow

With a comprehensive portfolio of microbiological consumables and equipment and extensive line of high quality media and diagnostic products, we are there to support you at every step of the microbiology workflow.





# Pre-order

## Microbiology technical support

**Our team of microbiology product specialists can assist you with enquiries related to products and their application to your industry, including access to:**

- New product introductions
- Product application notes
- General technical enquiries
- Technical specifications
- QC certificates
- Product guides

## Customer service

**Our customer service team can assist you with:**

- General enquiries, order acknowledgements, pricing
- Customised order forms
- Scheduled ordering agreements
- Access to our online portal for easy ordering

## Quality assurance

**Our quality assurance team:**

- Ensures we meet our internal and external requirements for NATA, TGA and WAND
- Is responsible for closely monitoring ongoing performance and quality improvement

## Warehousing

**Our warehouse and logistics teams ensure that:**

- Stock levels are maintained of a wide range of media at our national distribution centres
- >97% of orders are filled in full and on time





# Ordering and supply

## Manufactured in Australia

**Our plates, bottles and tubes are produced in our Adelaide facility, affirming our commitment to produce as close as practical to our customers.**

- Process control from raw materials through to finished goods, for reliable and consistent product performance
- Wide range of locally produced media to ensure reliable and consistent supply
- Research and development capability, which enhances our ability to offer customised formulations

## Ordering and supply

### Orders can be placed by:

- Phone
- Email (with receipt notification sent)
- Fax (including customised order forms)
- Standing Orders / Scheduled Agreements (with flexibility to adjust to your demand)
- Directly via our online portal for orders, and a whole lot more

## Accounts

### Payable by:

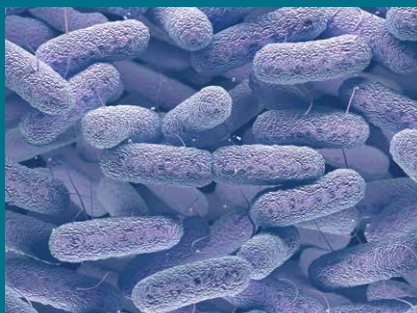
- EFT | Cheque | Credit card

### Emailed invoices and statements:

- For faster, more convenient and more efficient accounting services

## Dispatch and delivery

- Designed to align with customer requirements (packaging dispatch method, documentation requirements, labelling)
- Shipping pre-alerts confirming order dispatch





# Shipping and tracking

## Product label

- Code | Description | Lot Number
- Expiry Date | Unique plate numbering

## Pack label

### Comprehensive packaging and product labelling

- Code | Description | Lot Number
- Expiry Date | Manufactured Date | Barcode

## Sustainable packaging

### Designed to minimise use of packaging materials when we ship orders:

- No styrene | No bubble wrap | No air pillows | No tape
- Pull out flap to use product straight from the box
- Easy fold for flat pack disposal

## Box label

- Displays box contents (including Product Code, Description, Quantity) for convenient receipt and use

## Overnight delivery

- Overnight air freight for in stock products (validated shipping of product for prompt service, and retained product quality)\*

## Tracking

- Online tracking of shipments

\*Some regions excluded, please contact customer service to check delivery times in your area.





# Post sales support

## Microbiology technical support

**Our experienced team can also assist you with ongoing support, including:**

- Product training
- Technical support
- Access to documentation and certificates
- Specific product needs - such as single batch allocations, multiple batches for validation

## Customer service

- Batch reports
- Order and price queries
- Stock availability and back order advice





---

**In Australia:**

For customer service, call 1300-735-292  
To fax an order, use 1800-067-639  
To email an order, [ordersau@thermofisher.com](mailto:ordersau@thermofisher.com)

Find out more at:

[thermofisher.com.au/microbiology](https://thermofisher.com.au/microbiology)

**In New Zealand:**

For customer service, call 0800-933-966  
To fax an order, use 0800-329-246  
To email an order, [ordersnz@thermofisher.com](mailto:ordersnz@thermofisher.com)

Find out more at:

[thermofisher.co.nz/microbiology](https://thermofisher.co.nz/microbiology)

**ThermoFisher**  
SCIENTIFIC