Keep working wonders. We've got your back.

ThermoFisher
SCIENTIFIC

Services and support for CTS Cellmation Software for the DeltaV System

Thermo Fisher Scientific provides comprehensive services and support to help maintain the peak performance of your Gibco™ CTS™ Cellmation™ Software for the DeltaV™ System. The CTS Cellmation Software Support Plan* includes the following features to enable timely production and delivery of your data:

- Troubleshooting on the configuration of instruments offered by Thermo Fisher and the CTS Cellmation Software for communication with the DeltaV System

- Continuous remote support for CTS Cellmation Software updates

- Priority access to technical support via telephone and email

- Target of 2–3 business days for an on-site response from the receipt of a service call

- All costs associated with labor and travel for troubleshooting and restoration of CTS Cellmation Software functionality to the manufacturer's validated state**

* Both on-site and remote support are available upon request. This plan does not provide customized solutions, such as creating batch recipes. Geographical limitations may apply.

** CTS Cellmation Software Support Plan contracts are available only to customers who purchase directly from Thermo Fisher.

Learn more at **thermofisher.com/cellmation**

gibco