

CUSTOMER NOTIFICATION

Dear Valued Customer,

After careful consideration, we've decided to discontinue the sale of the Applied Biosystems™ 2720 Thermal Cycler as of December 31, 2018. This letter serves as advance notice that this product will no longer be available for sale.

We recognize that service and support of our products are important to you. Therefore, it's our intention to continue to offer and fulfill the terms of our standard comprehensive service plans for 2720 Thermal Cyclers through December 31, 2023. We will make every commercially reasonable effort to fully support you during that period of time. Please note, however, that continued development in instrument component technology means that over time we may have to limit service offerings.

We have alternative products that provide the same or better performance than the discontinued product. If you're currently looking to replace your 2720 Thermal Cycler, the Applied Biosystems™ MiniAmp™ Thermal Cycler provides a similar format and price but with significant improvements, including intuitive touch-screen control and secure remote access.

Discontinued product	Cat. No.	Alternative product	Cat. No.
2720 Thermal Cycler	4359659	MiniAmp Thermal Cycler	A37834

For technical questions, or to receive more product information, please visit thermofisher.com/miniamp

As always, we appreciate your business.

Sincerely,

Cain Murphy

Senior Product Manager

Endpoint PCR Instruments