

May 29, 2024

**Re: Retirement of GeneArt classic portal**

Dear Valued Customer:

To simplify ordering online, the Invitrogen™ GeneArt™ classic portal will be retired in November 2024. Invitrogen™ GeneArt™ Strings™ DNA Fragments, custom cloned genes, and plasmid preps can now be ordered in the Invitrogen™ GeneArt™ Services Dashboard. To prepare for this change, please consider the following actions:

- Complete and submit any draft projects in the [classic portal](#) by **November 15, 2024**
- Download completed or draft projects in the [classic portal](#) by **November 15, 2024**—direct access to historic project data in this tool will be restricted after this date
- Order **new** GeneArt DNA synthesis and plasmid purification projects in the [GeneArt Services Dashboard](#)

For questions about this retirement and using the GeneArt Services Dashboard for your projects, please review our [FAQs](#). If you need further assistance, please reach out to your GeneArt technical sales specialist or email [geneartsupport@thermofisher.com](mailto:geneartsupport@thermofisher.com) and we will be happy to help you.

Thank you for your continued confidence in products and services from Thermo Fisher Scientific. We value you as a customer and appreciate the opportunity to serve your research needs.

Sincerely,



**Wolfgang Strenzl**  
Product Manager  
Gene Synthesis & Synthetic Biology

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