

Thermo Scientific iQ360

Remote Monitoring for the iQ Series Gas Analyzer



Your all-around service solution



Introduction

The iQ360 service is a customizable annual remote monitoring contract that utilizes the intelligence already built into the iQ Series Gas Analyzer. Once your subscription is enabled, our technical support experts proactively respond to any alarm or alert. iQ360 support plans can include sending out replacement modules or parts and even scheduling Field Service to perform required maintenance. After each event, you will receive an evaluation report with the steps required to keep your instrument up and running.

Features

- One-directional communication
- 2-hr response time during business hours (Mon-Fri, 8am-6pm EST)
- Firmware upgrade notifications
- Instrument configuration backup & restored
- Quotes sent for all required spare parts and/or services
- Connection made via your company's secure network
- Solutions for remote instrumentation

Benefits

- Works with all iQ instruments
- Ideal for sites with limited man power
- Can be combined with other service contracts
- Switch from reactive to proactive maintenance
- Limit unplanned outages with predictive diagnostics
- Renew your contract anytime directly from the analyzer
- Maximize uptime

Worried about Security?

iQ360 is a one-directional communication, utilizing the instruments' capability to send email notifications. Once connected to your network, you will have peace of mind that no one can take control of your instrument or make changes to your parameters. If you do not have a LAN available, we also have secure solutions for remote instrumentation.



Thermo Scientific™ 42iQ NO-NO₂-NO_x Analyzer

iQ360 for the iQ Series Gas Analyzer



Part Number	Description	Part Number	Description
iQ360-146iQ	iQ360 1 Year Support 146iQ	iQ360-43iQ	iQ360 1 Year Support 43iQ
iQ360-410iQ	iQ360 1 Year Support 410iQ	iQ360-48iQ	iQ360 1 Year Support 48iQ
iQ360-410iQHLL	iQ360 1 Year Support 410iQHLL	iQ360-49iQ	iQ360 1 Year Support 49iQ
iQ360-42iQ	iQ360 1 Year Support 42iQ	iQ360-49iQPS	iQ360 1 Year Support 49iQPS
iQ360-42iQLS	iQ360 1 Year Support 42iQLS		

USA

27 Forge Parkway
Franklin, MA 02038
Ph: (866) 282-0430
Fax: (508) 520-2800
orders.aqi@thermofisher.com

India

C/327, TTC Industrial Area
MIDC Pawane
New Mumbai 400 705, India
Ph: +91 22 4157 8800
india@thermofisher.com

China

8/F Bldg C of Global Trade Ctr,
No.36, North 3rd Ring Road,
Dong Cheng District
Beijing, China 100013
Ph: +86 10 84193588
info.eid.china@thermofisher.com

Europe

Ion Path, Road Three,
Winsford, Cheshire CW73GA UK
Ph: +44 1606 548700
Fax: +44 1606 548711
sales.epm.uk@thermofisher.com

Find out more at thermofisher.com/iQ360

ThermoFisher
SCIENTIFIC