

Instrument return instructions

NanoDrop Ultra Spectrophotometers and Fluorometers

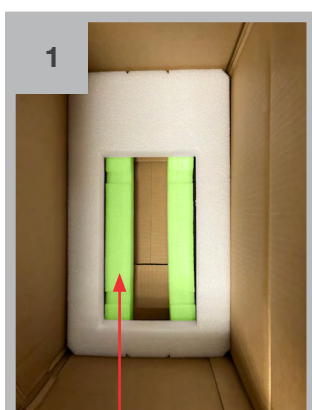
To ensure the safety of Thermo Fisher Scientific's technical personnel, when returning any Thermo Scientific™ NanoDrop™ Spectrophotometer or Fluorometer instruments, please decontaminate the instrument, complete the Certificate of Instrument Decontamination form, and place it on the outside of the box with the instrument.

Please note: Instruments will not be accepted unless the decontamination form is returned with the unit and adequate information is provided.

Instruments must be returned in the original shipping box. If you do not have the original shipping box and foam padding, please contact Technical Support at nanodrop@thermofisher.com to make arrangements to have a box shipped to you.

Packaging the instrument for shipping

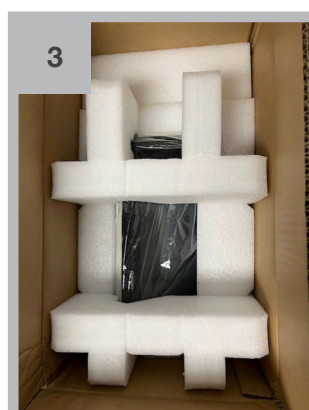
1. Place the smaller section of foam in the bottom of the box oriented so the two cross pieces of foam are on the bottom as illustrated in Figure 1.
2. Carefully place the NanoDrop Ultra/Ultra^C/Ultra FL/Ultra^C FL instrument into the plastic bag and wrap the excess portion of the bag around the bottom of the unit.
3. Set the NanoDrop Ultra/Ultra^C/Ultra FL/Ultra^C FL instrument into the box oriented so that the pedestal side of the instrument is facing the larger flat unused side of the foam cutout.
4. Place the larger piece of foam over the instrument so the highest point of the foam sits atop the screen to immobilize it. The large flat edge should be placed over the area highlighted in Figure 2. See Figure 3 below.
5. Place the power supply and power cord in the secondary box and place the secondary box in the opening over the pedestal side of the instrument. See Figure 4 below.
6. Close the box flaps and secure with packing tape.
7. Place the completed Certificate of Instrument Decontamination form on the exterior of the box.



1
Foam cross sections (shown in green) should be on the bottom when the foam is correctly placed in the box.



2
Ensure this section of foam is located next to the pedestal.



4
Secondary box.

Return shipping instructions

Instrument returns from within the U.S.

Affix the FedEx shipping label that was sent via email from Technical Support to the outside of the box for shipment. If you did not receive the FedEx shipping label, contact us at **877-724-7690** or nanodrop@thermofisher.com.

Instrument returns from Canada

Ship the instrument via Federal Express International Priority and charge the shipment to Fed Ex Account number: **242267800**.

Sign and attach the completed commercial invoice that was sent via email.

Ship to the following address:

Thermo Fisher Scientific
ATTN: SE-xxxxxxxxxx
5225 Verona Road, Building #1
Fitchburg, WI 53711 USA

Information needed for the shipment via FedEx International Priority:

Commodity Description: Spectrophotometer

Weight: 14 Lbs

Dimensions: 21 x 12 x 12 inches

Harmonized Code: 9027.30.40.40

Value for customs: [see commercial invoice]

Part #: [see commercial invoice]

RMA #: [see commercial invoice]