

PDM3700 Personal Dust Monitor

Service offering overview

One-Year Extended Warranty provides two full years of coverage

- Offers predictable expenditure through fixed annual contract price
- Must be purchased within 30 days of initial product sale
- Priority access to manufacturer's expertise and repair facilities
- Provides 8 AM to 6 PM EST telephone technical support
- Includes all parts and labor used in repairs and one time replacement of the PDM Pump Assembly and one Battery Pack thru plan if malfunction occurs
- Includes one PM Calibration per unit per year
- Repairs typically completed within 5-10 business days

Annual Calibration

Annual Preventive Maintenance and calibration performed at a Thermo Fisher Scientific depot center. Tasks to be performed include:

- Audit system performance
- Clean sample lines
- Tilt calibration
- Pump calibration
- Perform leak check of sample line and case
- Certificate of calibration for flow and mass sensors

Standard Repair

Any of the following items required: Charger Interface Assy, Digital PCB, Battery Pack, Refurbished Mass Transducer Assy, MT Cable Assy, Cyclone, Display/Keypad Assy

USA

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Part Number	Description
3700-EXTP1	PDM3700 One Year Extended Protection Plan
PDM3700-FIXSTD	PDM3700 Standard Repair and Calibration
PDM3700-FIXMAJ	PDM3700 Major Repair and Calibration
PDM3700-FIXCAL	PDM3700 Annual Calibration

Parts Exclusions

Protection Plan and PM/Calibration programs do not cover missing parts or repairs as a result of misuse or abuse to the instrument. Such repair will be billed at standard part and labor pricing separate from the contracted service.

Major Repair

Any of the following items required: Back Case Assy, Top Case Assy, Mass Transducer Assy (New), Aux PCB, Pump Assy, Charger Assy.

OR

Multiples (a combination) of the following items required: Charger Interface Assy, Digital PCB, Battery Pack, MT Cable Assy, Cyclone, Display/Keypad Assy.

All other PM items such as Membrane Vent, Grit Pot, and Gaskets are included as needed in all services, including the annual calibration.

Find out more at thermofisher.com/EMservice

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