PDM3700 Personal Dust Monitor

Service offering overview
One-Year Extended Warranty provides two full years of coverage
- Offers predictable expenditure through fixed annual contract price
- Must be purchased within 30 days of initial product sale
- Priority access to manufacturer’s expertise and repair facilities
- Provides 8 AM to 6 PM EST telephone technical support
- Includes all parts and labor used in repairs and one time replacement of the PDM Pump Assembly and one Battery Pack thru plan if malfunction occurs
- Includes one PM Calibration per unit per year
- Repairs typically completed within 5-10 business days

Annual Calibration
Annual Preventive Maintenance and calibration performed at a Thermo Fisher Scientific depot center. Tasks to be performed include:
- Audit system performance
- Clean sample lines
- Tilt calibration
- Pump calibration
- Perform leak check of sample line and case
- Certificate of calibration for flow and mass sensors

Standard Repair
Any of the following items required: Charger Interface Assy, Digital PCB, Battery Pack, Refurbished Mass Transducer Assy, MT Cable Assy, Cyclone, Display/Keypad Assy

Major Repair
Any of the following items required: Back Case Assy, Top Case Assy, Mass Transducer Assy (New), Aux PCB, Pump Assy, Charger Assy.
OR
Multiples (a combination) of the following items required: Charger Interface Assy, Digital PCB, Battery Pack, MT Cable Assy, Cyclone, Display/Keypad Assy.

All other PM items such as Membrane Vent, Grit Pot, and Gaskets are included as needed in all services, including the annual calibration.

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<td>3700-EXTP1</td>
<td>PDM3700 One Year Extended Protection Plan</td>
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<tr>
<td>PDM3700-FIXSTD</td>
<td>PDM3700 Standard Repair and Calibration</td>
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<td>PDM3700-FIXMAJ</td>
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<td>PDM3700-FIXCAL</td>
<td>PDM3700 Annual Calibration</td>
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Parts Exclusions
Protection Plan and PM/Calibration programs do not cover missing parts or repairs as a result of misuse or abuse to the instrument. Such repair will be billed at standard part and labor pricing separate from the contracted service.

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