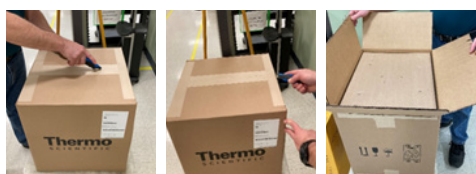


Exchange and return instructions

Follow the below instructions to unpack replacement sampler and return defective sampler.

1 Unpack new replacement sampler

- Place box on a solid and level surface. Open the box top at taped seams using a safety box cutter.



- Remove the cardboard insert, sampler and foam endcaps from box.



- Remove the accessory box, quick start guide and return authorization (RA) forms.



2 Clean defective sampler before returning

- Remove any installed sample cartridge from sampler and place in biohazard bag.



- Clean sampler exterior and hi-touch surfaces using general cleaning detergent (soap & water) to

remove any visible dirt and debris. Wipe surfaces with a dry cloth.

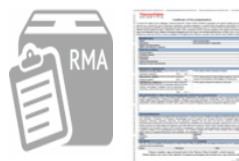
- Spray disinfectant on the cleaned surfaces and wipe. Follow the manufacturer's recommended disinfectant use. Wipe surfaces with a dry cloth.

3 Use replacement packaging to return sampler

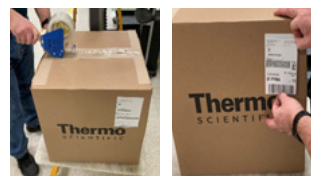
- Use existing box to return defective sampler. Re-install foam end caps over sampler and place into box.



- Include your completed return authorization and decontamination forms inside of box.



- Close and re-tape box top seams with packaging tape. Affix the pre-printed return shipping label over the original shipping label.



- Ship package to Thermo Fisher Scientific. **The shipping is free.**

Find out more at thermofisher.com/apssupport

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