

UNITY™
SUPPORT PLANS

Tailored to Your
Unique Needs



- Increase **Productivity**
- Boost **Uptime**
- Reduce **Costs**

Unity™ Lab Services
Part of Thermo Fisher Scientific

We understand the daily challenges you face – finding ways to reduce costs, while striving to achieve better results in less time. The strategy selected to maintain your instrumentation plays a key role in determining your productivity, while maintaining high quality standards. Our approach is to capitalize on the strengths of multiple service offerings providing global solutions for your instrument.



Gain Peace of Mind

A proactive maintenance strategy can maximize your technology investment by predicting and preventing problems before they occur, and as a result, can extend the life of your instrument, increase the overall productivity of your laboratory, and reduce your total cost-of-ownership. Free up your time, energy and resources to focus on your priorities.



Rely on World-Class Service Experts

As part of the Thermo Fisher Scientific organization, we are the world leader in serving science and have **over 1500 Unity Lab engineers** trained and certified through our Training and Mentoring and Certification (TMC) program. TMC is our training regiment to guarantee:

- Consistent quality in the repair and validation of your instruments and equipment.
- World-class training specialists lead OEM focused coursework
- Certification through direct hands-on training using original equipment from leading manufacturers

Please contact your local Unity Lab Services representative for more details on local capabilities.

Simplified Service for your Entire Lab

All Leading Technologies

- Mass spectrometry (LCMS, GCMS)
- Chromatography (HPLC/GC)
- Molecular spectroscopy
- Elemental analysis (AA, ICP)
- Centrifugation
- CO₂ Incubators
- Dissolution
- Liquid handling
- Lab refrigerators & freezers
- Cryopreservation
- Biosafety cabinets
- Freeze Dryers
- Furnaces, Ovens
- Microplate Instrumentation
- Pipettes
- Water Purification
- And more...



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We deliver direct support on over **500 manufacturers** and **10,000 types of instruments and equipment.** ”

Choice backed by Expertise

We offer a diverse portfolio of support plans covering the full range of first level extended warranties to comprehensive scheduled care plans. The plans can include:

- Priority Onsite Support
- Onsite Visits - Labor & Travel
- Factory-certified Parts
- Operational Handling Error Coverage
- New Operator Assessment
- Repair during Qualification Services
- Onsite Preventative Maintenance
- PM Parts Kits
- Unlimited Priority Telephone Support
- Firmware/software Updates
- Service History Tracking
- Technical Reviews
- e-Support Online Technical Resource

Maximize your investment in service and enhance productivity by consolidating service and support to a single point of contact. Please find more detailed information on www.unitylabservices.com/supportplans.php or contact your local representative.

All Leading Manufacturers

- Agilent
- Applied Biosystems
- Beckman Coulter
- CTC
- Dionex
- Distek
- GE
- Gilson
- Hanson
- Hitachi
- Jasco
- PerkinElmer
- Shimadzu
- Thermo Scientific
- Vankel
- Varian
- Waters
- and many more...



We're local, yet global

Coverage may vary by product or region



Boost Uptime



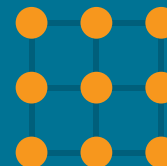
Drive Decisions



Simplify Service



Increase Productivity



Maximize Resources



Reduce Costs



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To learn more about how we can protect your investment visit www.unitylabservices.com/supportplans.php or email us at one of the following addresses.

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