Thermo Scientific Product Service Agreement



Maximize your investment

Ultimate performance, Optimal productivity

Our comprehensive **Product Service Agreement** is based on preventative and corrective maintenance that minimizes unexpected downtime and helps you improve your process.

The agreement brings advanced support coverage, is effective for a period of one year from the first month of acceptance and includes:

- One annual preventative maintenance visit
- · Radiation inspection and training during the visit
- Guaranteed priority response
- Guaranteed technical and remote log-in support (system must be configured to provide this)
- Discount on spare and repair parts

Our commitment to you:

- Knowledgeable and dedicated service engineers with proven experience in the operation and support of Thermo Scientific thickness and coating weight measurement gauges
- Inventory of spare parts and fast personal response time, with in-house and on-site capabilities





www.thermoscientific.com/metals or contact: service.metals.de@thermofisher.com



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