



Services and support

Keep conquering  
disease.

We've got  
your back.



## AB Ascend instrument service plan: a holistic service plan with specialized support from Field Application Scientists (FASs)

The Applied Biosystems™ AB Ascend™ instrument service plan is our comprehensive instrument service plan for biopharma laboratories. It helps you achieve workflow efficiency so you can keep your focus on developing and producing therapeutics. This plan is designed to help you onboard new applications **fast**,

meet industry standards with compliance **fast**, and get in touch with specialized support **fast**. We are committed to help you go above and beyond. The AB Ascend instrument service plan's main features are designed to maximize the utility of your Applied Biosystems™ instruments while enabling industry compliance.



### Comprehensive scientific support

Enhance proficiency with consultation and support from our certified FASs\*



### Qualification service

Enable alignment with industry requirements (once/year and after repair) with operation qualification (OQ)



### Software updates

Support efficiency with optional software enhancements



### Full repair coverage

Experience peace of mind with the inclusion of parts and labor for unlimited repairs



### Dedicated priority support

Gain 24-hour access (5 days/week) to a certified technical application scientist via phone or email\*\*



### Priority response time

Receive same-day access to remote support for hardware and two-day on-site field service engineer support†



### Planned maintenance (PM)

Optimize instrument performance (once/year)

**Ordering information**

Description	Cat. No.
<b>Warranty enhancement</b>	
AB Ascend Warranty Enhance 7500 Real-Time PCR System, 96-well, 0.1 mL	ZGX0SC7500-FAST
AB Ascend Warranty Enhance 7500 Real-Time PCR System, 96-well, 0.2 mL	ZGX0SC7500
AB Ascend Warranty Enhance QuantStudio 3 Real-Time PCR System, 96-well, 0.1 mL	ZGX0SCQS3FAST
AB Ascend Warranty Enhance QuantStudio 3 Real-Time PCR System, 96-well, 0.2 mL	ZGX0SCQS3STD
AB Ascend Warranty Enhance QuantStudio 5 Real-Time PCR System, 96-well, 0.1 mL	ZGX0SCQS5FAST
AB Ascend Warranty Enhance QuantStudio 5 Real-Time PCR System, 96-well, 0.2 mL	ZGX0SCQS5STD
AB Ascend Warranty Enhance QuantStudio 5 Real-Time PCR System, 384-well	ZGX0SCQS5384
AB Ascend Warranty Enhance QuantStudio 6 Flex Real-Time PCR System	ZGX0SCQSTUDIO6FLEX
AB Ascend Warranty Enhance QuantStudio 6 Pro Real-Time PCR System	ZGX0SCQSTUDIO6PRO
AB Ascend Warranty Enhance QuantStudio 7 Flex Real-Time PCR System	ZGX0SCQSTUDIO7FLEX
AB Ascend Warranty Enhance QuantStudio 7 Pro Real-Time PCR System	ZGX0SCQSTUDIO7PRO
AB Ascend Warranty Enhance QuantStudio 12K Real-Time PCR System	ZGX0SCQSTUDIO12K
AB Ascend Warranty Enhance QuantStudio 12K Flex Real-Time PCR System	ZGX0SCQSTUDIO12KOA
AB Ascend Warranty Enhance QuantStudio 12K Flex Accufill Real-Time PCR System	ZGX0SCACUFILQS12K
AB Ascend Warranty Enhance QuantStudio Absolute Q Digital PCR System	ZGX0SCQSTUDIOABSQ
AB Ascend Warranty Enhance QuantStudio Absolute Q AutoRun Digital PCR System	ZGX0SCSPINKRABSQ
<b>Standard</b>	
AB Ascend 1PM/10Q 7500 Real-Time PCR System, 96-well, 0.1 mL	ZGX1SC7500-FAST
AB Ascend 1PM/10Q 7500 Real-Time PCR System, 96-well, 0.2 mL	ZGX1SC7500
AB Ascend 1PM/10Q QuantStudio 3 Real-Time PCR System, 96-well, 0.1 mL	ZGX1SCQS3FAST
AB Ascend 1PM/10Q QuantStudio 3 Real-Time PCR System, 96-well, 0.2 mL	ZGX1SCQS3STD
AB Ascend 1PM/10Q QuantStudio 5 Real-Time PCR System, 96-well, 0.1 mL	ZGX1SCQS5FAST
AB Ascend 1PM/10Q QuantStudio 5 Real-Time PCR System, 96-well, 0.2 mL	ZGX1SCQS5STD
AB Ascend 1PM/10Q QuantStudio 5 Real-Time PCR System, 384-well	ZGX1SCQS5384
AB Ascend 1PM/10Q QuantStudio 6 Flex Real-Time PCR System	ZGX1SCQSTUDIO6FLEX
AB Ascend 1PM/10Q QuantStudio 6 Pro Real-Time PCR System	ZGX1SCQSTUDIO6PRO
AB Ascend 1PM/10Q QuantStudio 7 Flex Real-Time PCR System	ZGX1SCQSTUDIO7FLEX
AB Ascend 1PM/10Q QuantStudio 7 Pro Real-Time PCR System	ZGX1SCQSTUDIO7PRO
AB Ascend 1PM/10Q QuantStudio 12K Real-Time PCR System	ZGX1SCQSTUDIO12K
AB Ascend 1PM/10Q QuantStudio 12K Flex Real-Time PCR System	ZGX1SCQSTUDIO12KOA
AB Ascend 1PM/10Q QuantStudio 12K Flex Accufill Real-Time PCR System	ZGX1SCACUFILQS12K
AB Ascend 1PM/10Q QuantStudio Absolute Q Digital PCR System	ZGX1SCQSTUDIOABSQ
AB Ascend 1PM/10Q QuantStudio Absolute Q AutoRun Digital PCR System	ZGX1SCSPINKRABSQ

\* FAS support available upon request.

\*\* AB Ascend instrument service plan provides 24-hour access (5 working days/week) to priority technical support, excluding regional holidays. Priority technical support is available in English only and is subject to regional availability.

† Rapid-response on-site support is subject to regional availability.

Plan to stay up and running at [thermofisher.com/abascend](https://thermofisher.com/abascend)

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