



00800 1234 9696

Premium Technical Support

for Thermo Scientific Laboratory Consumables

With the launch of our new European Technical Support Program for Thermo Scientific™ Laboratory Consumables we provide technical support with the highest level of consistency, responsiveness and competency. By focusing on a complete solution our goal is to simplify and assist your daily routine with Thermo Scientific Laboratory Products.



Let our knowledge work for you!

What?

What is the scope of our new service?*

- Technical and applications support provided by a team of skilled specialists with scientific backgrounds
- Three languages – English, French and German
- Covering all key application areas: cell culture, sample storage, biobanking, bioproduction, clinical, diagnostics, molecular biology
- Labware and Specialty Plastics – Product brands Thermo Scientific™ Nalgene™, Nunc™, Matrix™, Sterilin™, Samco™, Capitol Vial™, I-Chem™ and EP-Scientific™
- Liquid Handling – Manual and automated liquid handling products (e.g. Thermo Scientific™ ClipTip™), sample preparation and analysis equipment, microplate instrumentation (e.g. Thermo Scientific™ Multidrop™), nucleic acid purification systems (e.g. Thermo Scientific™ KingFisher™) and consumables

* Please refer to full list of products on page 2

Why?

Why and when should you contact our new team?

- Pre and post sales product support
- Product-related questions regarding specifications, applications, performance and quality
- Requests for certificates, technical drawings, user instructions or other documentation
- Questions about selecting the optimum product for your application
- Regulatory and product compliance enquiries

Please address your enquiries about order updates and delivery status, quotations and pricing to your contact in Order Fulfillment, Customer Service, your Sales Representative or your Distributor. Requests for instrument repair and spare parts should be addressed to Unity Lab Services.

CONTACT US:



00800 1234 9696 free hotline within A, CH, D, F, GB, IRL

0049 6184 90 6321 all other countries



techsupport.labproducts.eu@thermofisher.com

Business hours: Monday to Friday, 8 am to 5 pm (CET)

Thermo
SCIENTIFIC

Bioproduction

- Nunc Cell Factory Systems
- Nunc Cell Factory Hand Manipulator
- Nunc Automatic Cell Factory Manipulator (ACFM)
- Nunc Cell Factory Shaker System
- Nunc Cell Factory Incubators
- Thermo Scientific™ Nunc™ TufRoI™ Roller Bottles
- Nunc InVitro Roller Bottles
- Nalgene Single-Use Erlenmeyer Flasks
- Nalgene PETG Sterile Media Bottles
- Nalgene Certified Clean Containers
- Nalgene Low Particulate/Low Metals Bottles
- Nalgene Biotainer Bottles and Carboys
- Nalgene 2- and 3-Ported Closures for Biotainer Bottles
- Nalgene Heavy Duty Vacuum Carboys
- Nalgene Sanitary Carboys
- Nalgene Jerricans
- EP Scientific Critical Environment products
- Class 100/10 Particle-Certified Bottles and Glassware
- Total Organic Carbon Certified Vials
- Depyrogenated Sterile Vials
- Silanized Glassware Products
- Nalgene Magnetic Carboy Stirrer
- Thermo Scientific™ Nalgene™ Top Works™ Fluid Transfer Systems
- Nalgene Silicone Production Tubing and Connectors
- Nalgene Production Tanks with Spigot
- Nalgene Centrifuge Bottles
- Nalgene 1L Super-Speed Centrifuge Bottles with Sealing Closure
- Nalgene 2L Bio Bottle with Sealing Closure

Cell Culture

- Nunc Cell Culture Flasks
- Thermo Scientific™ Nunc™ TripleFlasks™
- Nunc Dishes, Multidishes and Tubes
- Nunc Cell Culture Treated 96-/384-Well Plates
- Nunc Cell Culture Surface Products: Thermo Scientific™ Nunc™ Nunclon™ Delta, Nunclon Vita, Thermo Scientific™ Nunclon™ Sphera™, Thermo Scientific™ Nunc™ UpCell™, PDL, Collagen, Non-treated
- Nunc Polycarbonate Membrane Inserts and Carrier Plates
- Nunc Chamber Slides
- Thermo Scientific™ Nunc™ Thermanox™ Coverslips
- Nunc Glass Bottom Dishes
- Nunc Conical Centrifuge Tubes (15 ml, 50 ml, 250 ml)
- Nunc Serological Pipettes
- Thermo Scientific BioLite Cell Culture Products



Clinical Sample Collection and Processing

- Capitol Vial Flip-Top Vials and Containers
- Capitol Vial Veterinary Specimen Collection and Transport Vials
- Capitol Vial Confirmation Test Transport Vial
- Capitol Vial Specimen Collection Kits and Cups
- Capitol Vial Temperature Indicator Strips
- Capitol Vial 5-up and 10-up Analyzer Strip Cups
- Capitol Vial Urinalysis Transport Systems
- Samco Transfer Pipets
- Samco Analyzer Cups
- Samco Disposable Culture Tubes and Closures
- Samco Specimen and Urine Collection Containers
- Sterilin Glass and Plastic Tubes and Containers
- Sterilin Urine Tubes
- Sterilin Mucus Extractor
- Sterilin BenchGuard
- Sterilin Petri Dishes
- Sterilin Autoclave Bags
- Nunc Polystyrene MicroWell MiniTrays
- Nunc Disposable Loops and Needles
- Nunc Universal and Transport Containers

Diagnostics and Packaging

- Immunoassay Plates/ Modules for Colorimetric Assays
- Immunoassay Plates/ Modules for Luminescence and Fluorescence
- Nunc Immunoassay Tubes
- Nalgene Diagnostic and Packaging Bottles
- Nalgene Dropper Bottles
- Nalgene Packaging Vials
- Nalgene PETG Serum Vials
- Nalgene Specialty Bottles

Drug Discovery

- Nunc 96-, 384-, 1536-Well Microplates
- Nunc Edge 96-Well Plate
- Nunc 96-, 384-Well Optical-Bottom Plates
- Nunc 96-DeepWell Polystyrene Plates
- Nunc 96-Well Filter Plates
- Thermo Scientific™ Nunc™ OmniTray™
- Nunc Microplate Lids
- Nunc 96-Well Cap Mats
- Nunc BioAssay Dishes
- Nunc Immuno TSP
- Nunc Barcode Scanners
- Nunc Immuno Washers
- Nunc Replication System
- Nalgene Polypropylene Robotic Reservoirs
- Nunc Adhesive Sealing Tapes
- Heat Sealers and Seals

Filtration

- Thermo Scientific™ Nalgene™ Rapid-Flow™ Sterile Disposable Filter Units and Bottle Top Filters
- Nalgene Sterile Analytical Filter Units
- Nalgene Reusable Filter Units and Bottle Top Filters
- Nalgene Filter Membranes
- Nalgene Water Quality Membranes
- Nalgene Glass Prefilters
- Nalgene Syringe Filters and Prefilters
- Nalgene Vacuum Manifold
- Nalgene Polycarbonate Filling Bell
- Nalgene Bubble Point Test Apparatus

In Vitro Fertilization (IVF)

- Nunc Dishes, Multidishes, Tubes for use in IVF

Labware and Bottles

- Nalgene Labware
- Nalgene Lab Bottles
- Nalgene Centrifugeware
- Nalgene Environmental Products
- Nalgene Lab Safety Products
- Nalgene Lab Tubing

Sample Storage

- Cryogenic Storage Tubes and Accessories
- 2D Barcoded Storage Tubes and Caps
- Nunc Cryobank and Vial Systems
- Linear Barcoded Tubes
- Dense Storage Options
- 96- and 384-Well PP Storage Plates
- Microplate Storage Racks
- Nalgene and Nunc Labels and Pens
- Thermo Scientific™ Nalgene™ Mr. Frosty™ Freezing Container
- Cryoboxes and Freezer Racks
- Benchtop Coolers and Dewars
- Thermo Scientific™ Matrix™ SeptraSeal™ and DuraSeal™ Capping Systems
- Thermo Scientific™ Capit-Air™ Screw Cap Tube Capper/Decapper
- 8-Channel Screw Cap Decappers
- Heat Sealers and Adhesive Sealers
- Sealing Tape, Cap Mats, Septum Seals
- Thermo Scientific™ SampleArray™ Instrument
- Thermo Scientific™ VisionMate™ 2D Barcode Readers
- Thermo Scientific™ VisionTracker™ Storage Tracking Database Software

Liquid Handling

Liquid Transfer

Single Channel Manual Pipettes:

- Thermo Scientific™ Finnpipette™ F1, F2, F3
- Thermo Scientific™ F1-ClipTip™ Pipette
- Stepper and Dispenser Pipettes

Single Channel Electronic Pipettes:

- Thermo Scientific™ Finnpipette™ Novus
- Thermo Scientific™ E1-ClipTip™ Pipette
- Thermo Scientific S1 Pipet Filler

Multichannel Manual Pipettes:

- Finnpipette F1, F2
- F1-ClipTip Pipette
- Multistepper



Multichannel Electronic Pipettes:

- E1-ClipTip Pipette
- Finnpipette Novus

Pipette Accessories:

- GLP Kits, Reservoirs, Stands, Reagent Basins, Surface Decontaminants
- Thermo Scientific™ Finntip™ Pipette Tips, Finntip Flex Tips, ClipTip Pipette Tips, Thermo Scientific™ ART™ Pipette Tips, Matrix Tips, Universal Tips

Affinity & Automation Consumables

- Tips for MSIA (Mass Spectrometric Immunoassay)
- Pipette Tips for various automated Workstations
- Microtiter Plates
- Automation Reservoirs

Sample Preparation & Analysis

Liquid Handling Instruments:

- Thermo Scientific™ Multidrop™ Family
- Thermo Scientific™ Versette™ Automated Liquid Handler

Magnetic Bead Separation:

- Thermo Scientific™ KingFisher™ Family

Microplate Readers:

- Thermo Scientific™ Multiskan™ Photometers
- Thermo Scientific™ Varioskan™ Multimode Readers
- Thermo Scientific™ Fluoroskan™ Fluorometers
- Thermo Scientific™ Luminoskan™ Luminometers

Washers:

- Thermo Scientific™ Wellwash™ Family

Incubator Shakers:

- Thermo Scientific iEMS Incubator Shakers

