



Do you require compliance services for your bench or portable meters?

Qualification services (IQ/OQ) from Unity™ Lab Services, part of Thermo Fisher Scientific, help provide confidence in the accuracy of your analytical test results

Our team of technical professionals can help you realize the following benefits.

- **Industry-exclusive, no-charge requalification guarantee:** We requalify lab equipment at no charge if a key component fails while under the original Thermo Fisher Scientific factory warranty or a qualifying service plan.
- **OEM confidence:** Dedicated and qualified field service engineers with OEM factory-trained expertise and thorough understanding of industry regulations and standards perform the service.
- **Proven efficiency:** We help customers pass qualifications the first time with our best practices, saving resources and maintaining operational uptime.
- **Audit-ready calibration:** We offer accredited and non-accredited calibration services. Our calibration services comply with ISO 9001 and ISO 17025 standards.
- **Global reach:** With service professionals in 23 countries, we are better positioned to offer consistent and comprehensive support compared to smaller, local, third-party service providers.



Keep your instruments compliant. We've got your back.

When you purchase IQ/OQ services for your Thermo Scientific™ Orion™ Meter you'll have confidence that your results are correct.

- Installation Qualification (IQ): Documents and verifies that equipment is installed to manufacturer's recommendations and your lab's requirements.
- Operational Qualification (OQ): Documents and verifies that equipment (as installed) is operating as intended to manufacturer's specifications.

All services are conducted according to a pre-defined schedule to help ensure your instrument's performance meets your expectations.

Compliance services are available for the following Orion Bench and Portable Meters: Orion Dual Star Series Bench Meters, Thermo Scientific™ Orion Star™ A200 and A300 Series Bench and Portable Meters, and Thermo Scientific Orion™ Versa Star™ Pro Series Bench and Portable Meters. To request service, contact your representative or visit unitylabservices.com/lab-compliance.

Ordering information

| Description | Service | Cat. No. |
|--|----------------------------------|------------|
| On-site IQ/OQ service with documentation for Water Analysis Instruments (WAI) meter | IQOQ Service Package WAI meter | IOQP90106 |
| Qualification documentation for Water Analysis Instruments (WAI) meter (IQ/OQ), English Language | IQOQ Document WAI meter- English | IOQED90106 |