

Scheduled maintenance service

Factory trained service engineers can execute the optimal maintenance plan to ensure your device is trouble free for years. During scheduled maintenance, your analyzer is tested for accuracy and repeatability by performing calibration across the measuring range with known traceable standards. Field service engineers perform a thorough analysis of your analyzer's components, replace any components that show signs of wear, and replenish all reagents and chemicals. Get your device serviced and learn best practices for preventative maintenance.

Benefits

- Maintenance executed by experienced factory trained service engineers
- Service engineers arrive at your location with all spare parts and consumables
- All parts and consumables replaced with Thermo Scientific™ Orion™ Electrochemistry Meters and Accessories
- Consumables sold at a reduced price (as part of maintenance contract)
- Calibration performed with traceable standards
- Calibration certificates provided can be used for compliance and internal audits
- Enhanced longevity for your sensor and components
- Reduced life cycle costs
- Reliable and accurate measurements
- Thermo Scientific will schedule the repeat visits seamlessly. No reminders are needed.

For immediate assistance, please call 1-800 225-1480, email wlp.processsupport@thermofisher.com, or visit [thermofisher.com/contactservice](https://www.thermofisher.com/contactservice)



We recommend scheduled maintenance once every quarter. However, the annual number of visits can be customized, depending on the criticality of the application and the availability of on-site maintenance personnel. Our factory trained service personnel can work on the following Thermo Scientific™ Orion™ Water Analyzers:

- Thermo Scientific™ Orion™ 2000 series
- Thermo Scientific™ Aqua Series
- Thermo Scientific™ Orion™ XP series
- Thermo Scientific™ Orion™ 7000 series

We can also work on any third-party analyzers and add them to your scheduled maintenance program. Please contact us with the manufacturer and model number for more details. Consumables used for service are charged at a reduced cost of 9% - 20% depending on the number of annual visits. For inquiries, contact us 1-800 225-1480, wlp.processsupport@thermofisher.com, or visit thermofisher.com/contactservice



Thermo Scientific™ Orion™ 2000 series Sodium, Silica, Fluoride, Chloride, Oxygen, Phosphate, pH, Conductivity and ORP analyzers



Thermo Scientific™ Aqua Series, pH, Turbidity and Dissolved Oxygen



Thermo Scientific™ Orion™ XP series, Chlorine XP Series



Thermo Scientific™ Orion™ 7000 series, TRO Analyzer

Find out more at thermofisher.com/contactservice

ThermoFisher
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