

Change to EU Authorized Representative (EUAR)

In preparation for Brexit and changes to the trading relationship between EU and UK, we have changed our European Union Authorized Representative (EUAR). Over the next few months you will see this change labelling, packaging, and instructions for use for IVD Medical Devices. These changes do not impact the form, fit, or function of our products or how you conduct business with us. Detailed information concerning these updates and timelines for the upcoming changes are included below.

What's Not Changing

- Our catalog numbers
- Our manufacturing
- Our formulations
- Our legal entities
- Our online product offerings
- Marketing materials and advertising
- Our website functionality
- Your website login
- Your order process
- Your purchase orders
- Your invoices
- Your pricing
- Your packing slips
- Safety Data Sheets
- Certificates of Analysis
- Your shipping or delivery times

Where You'll See the New EU Representative

Starting in October 2019, the IVD Medical device labeling will be updated with the new EUAR address:

Life Technologies Europe B.V.
Kwartsweg 2
2665 NN Bleiswijk
The Netherlands

The following will be affected by this change:

- Product labeling/Instructions for use
- Product documentation and literature

While we will begin to make these changes, please be aware that there will be a mix between existing and new packaging over several months as we exhaust our existing inventory. Should you have any questions, please contact Technical Support;

- In US/Canada: Call 800-955-6288, Option 2, followed by option 3
- In Europe: Call 00 800 5345 5345, Option 3

For all other regions: Please refer to our website www.thermofisher.com for your local phone number.

Seamlessly improving your customer experience remains our top priority. While we update our product label, you can expect the same high-quality products that are developed, manufactured, and supported by our team. We are focused on your success. You can also continue to count on our commitment to innovation and our focus on providing the best service and support for all our customers.