

# TVA2020

## Toxic Vapor Analyzers

### Service offering overview

- Extended Warranty Agreement
- Repair Service & Calibration

### Extended warranty agreement

- Extended warranties offer predictable expenditure through fixed annual contract price
- Must be purchased within 30 days of initial product sale
- Priority access to manufacturer's expertise and repair facilities
- 5 targeted business day turn around at Factory Depot Repair
- Instrument calibration
- Inspection to verify manufacturer's specifications
- Annual preventive maintenance
- Includes parts replacement during repair, as required
- Technical support during standard business hours, 8am-6pm EST
- Software/firmware upgrades and configuration support
- Includes ground shipping from factory to customer

### USA

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### Service and support offered for the following instruments:

- Thermo Scientific™ TVA2020 FID Toxic Vapor Analyzer
- Thermo Scientific™ TVA2020 Dual Toxic Vapor Analyzer

TVA2020	Description
2020D-EXT1	2020D EXTENDED WARRANTY, 1 YR
2020D-EXT2	2020D EXTENDED WARRANTY, 2 YR
2020F-EXT1	2020F EXTENDED WARRANTY, 1 YR
2020F-EXT2	2020F EXTENDED WARRANTY, 2 YR
TVA2020-FIX	TVA2020 SERVICE/CALIBRATION

### Parts Exclusions

Service Agreement programs do not cover missing parts or repairs as a result of misuse or abuse to the instrument. Such repair will be billed at standard part and labor pricing separate from the contracted service.

Find out more at [thermofisher.com/EMservice](http://thermofisher.com/EMservice)