

How to Configure Network Data Storage

This article describes how to configure AGCC so user can store data on a central network location. There are two parts for the network data storage to be accessible in AGCC:

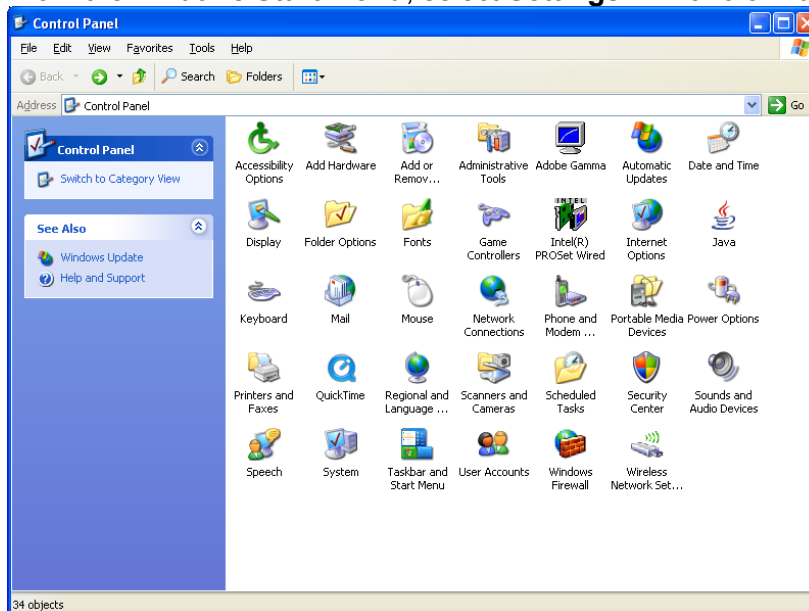
1. AGCC services need to be configured as a domain user who has access to the central network location. (see Part 1 "[Configuring the AGCC services to run as domain user](#)")
2. The central network location must be added as a network data root using AGCC Portal.(see Part 2: [Adding network data root using AGCC](#)")

Note: You must be logged in as a user with local administrative rights on the workstation to perform this configuration.

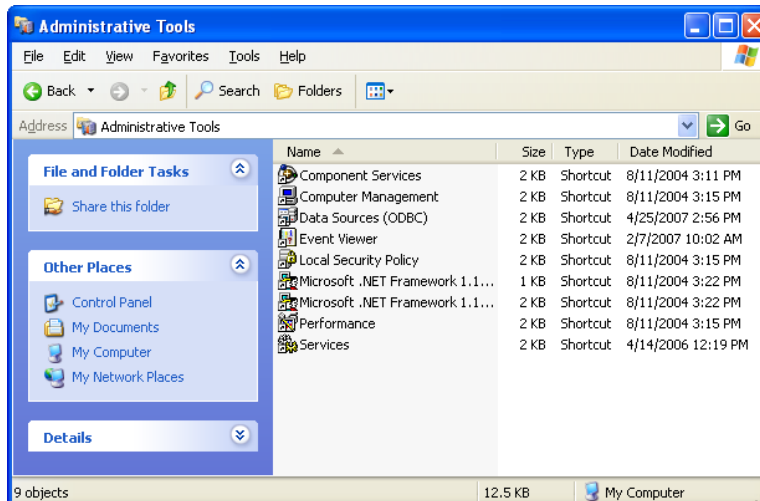
Part 1: Configuring the AGCC services to run as domain user

To configure the AGCC services as a domain user, perform the following steps:

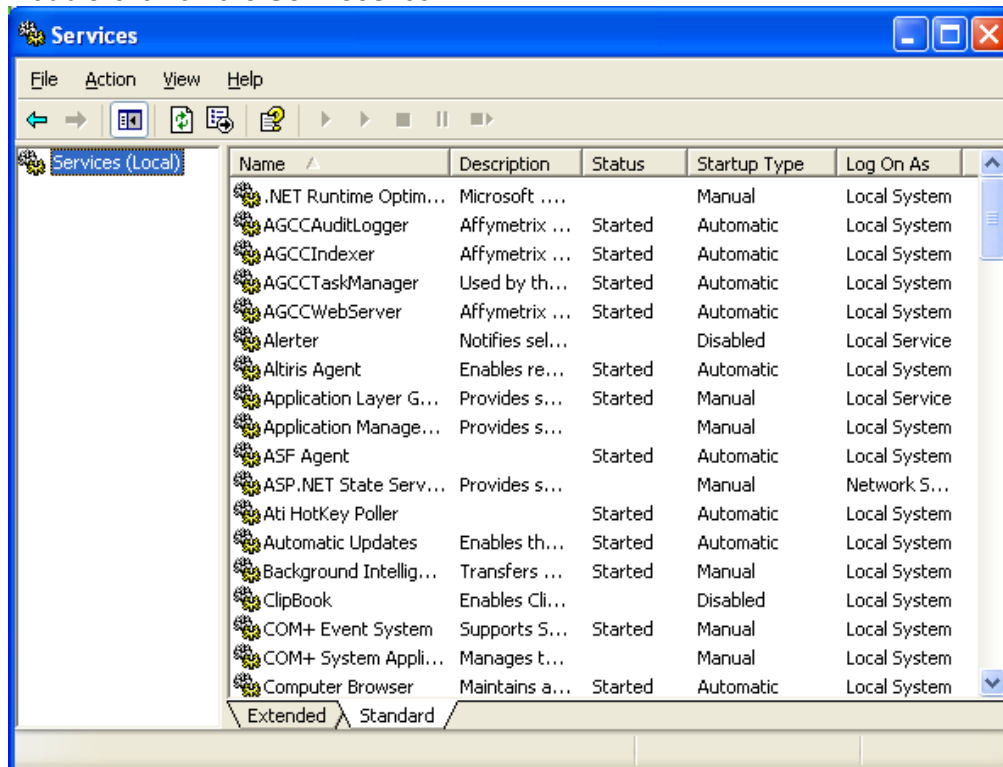
1. From the windows **Start Menu**, select **Settings -> Control Panel**.



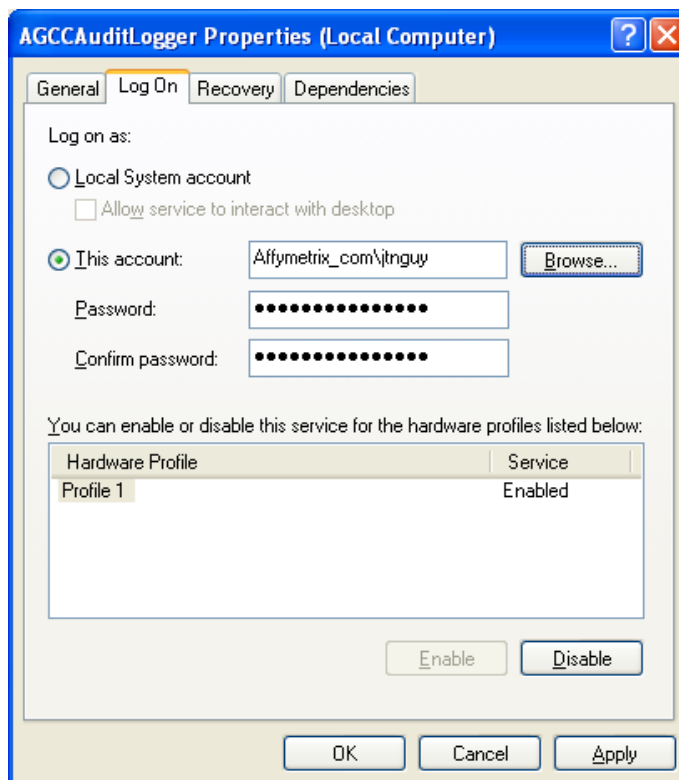
2. Double-click on the **Administrative Tools** icon.



3. Double-click on the **Services** icon.

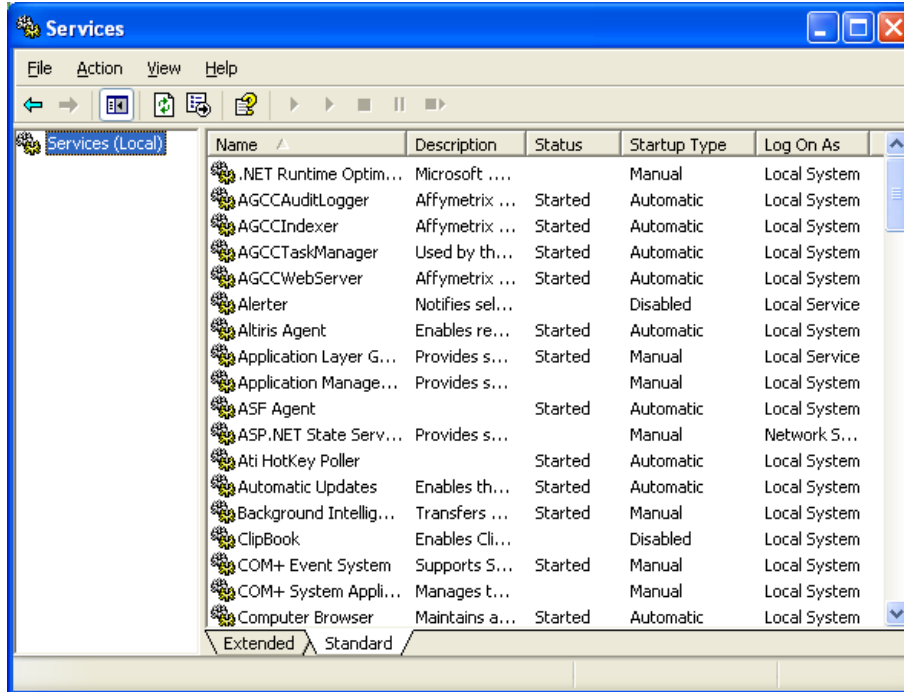


4. Right-click on **AGCCAuditLogger** and select **Properties**.
5. Click the “Log On” tab.

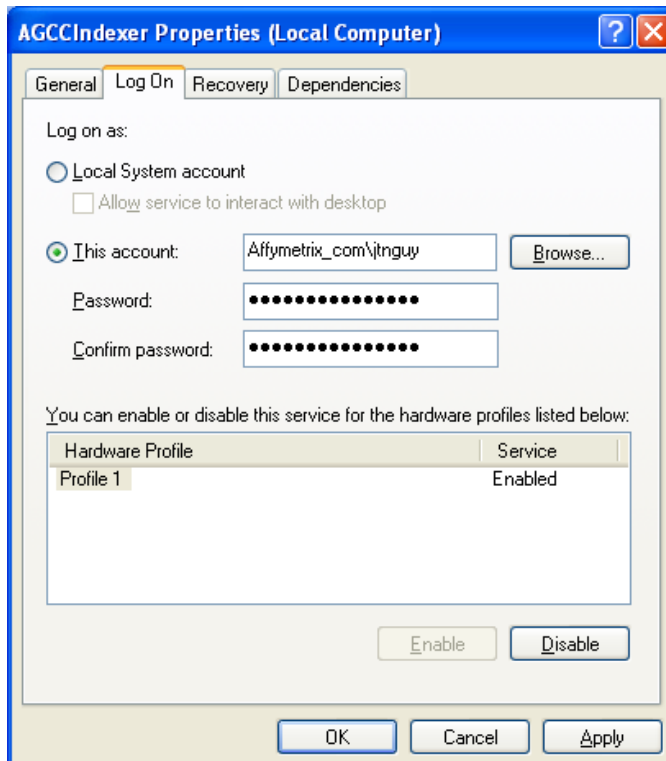


6. Change the Log on as: to “**This account**”.

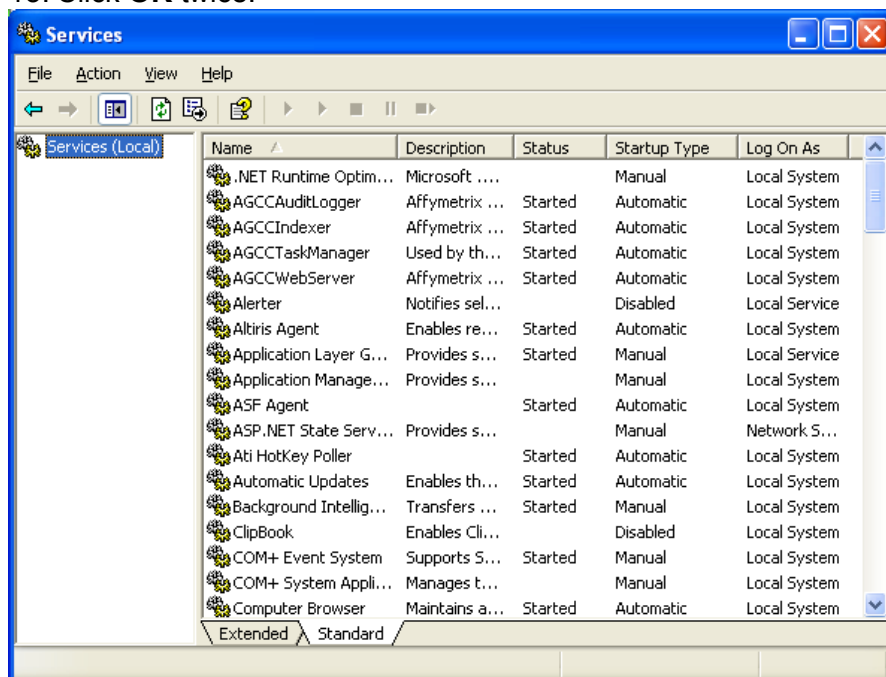
7. Enter a domain user name and password that has access to the network data roots.
 - a. Contact your Information Technology department if you have questions about domain user names.
 - b. Note, the services can only run as one user, so select the user that has access to all of the network data roots that will be used with the system.
8. Click **OK** twice.



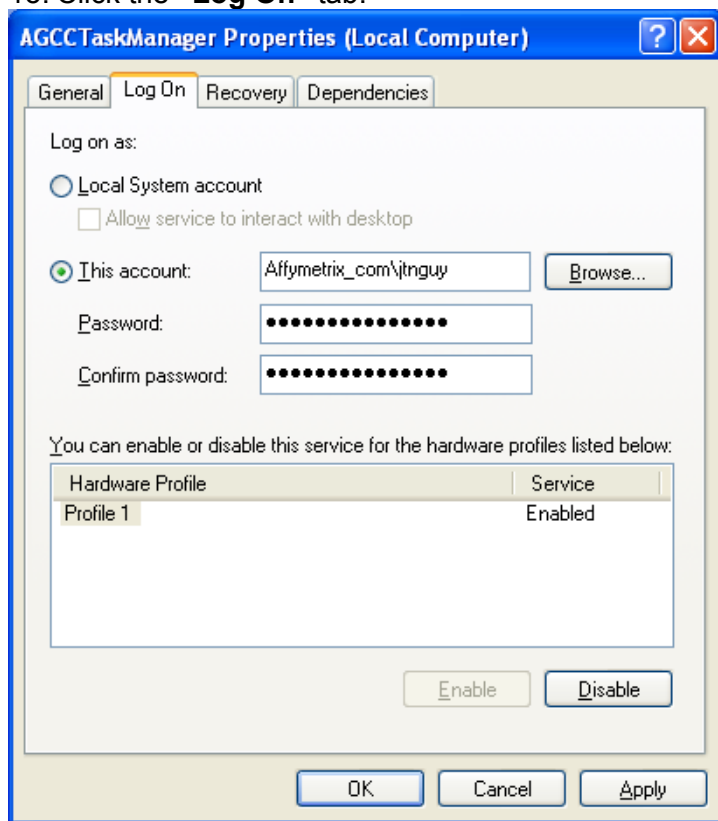
9. **Right-click** on **AGCCIndexer** and select **Properties**.
10. Click the “**Log On**” tab.



11. Change the Log on as: to “This account”.
12. Enter the domain user name and password from Step 7.
13. Click **OK** twice.

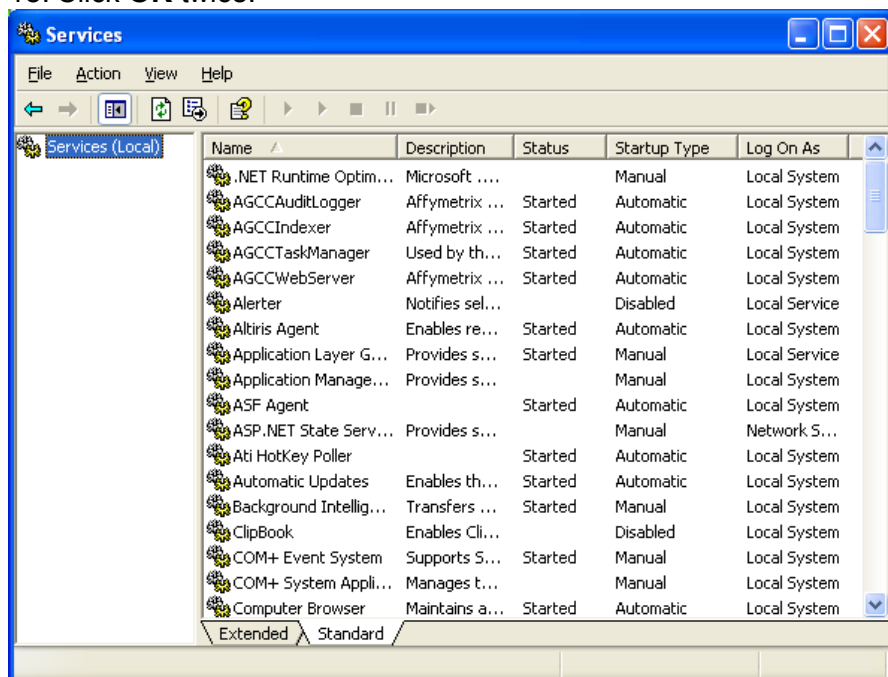


14. Right-click on **AGCCTaskManager** and select **Properties**.
15. Click the “**Log On**” tab.



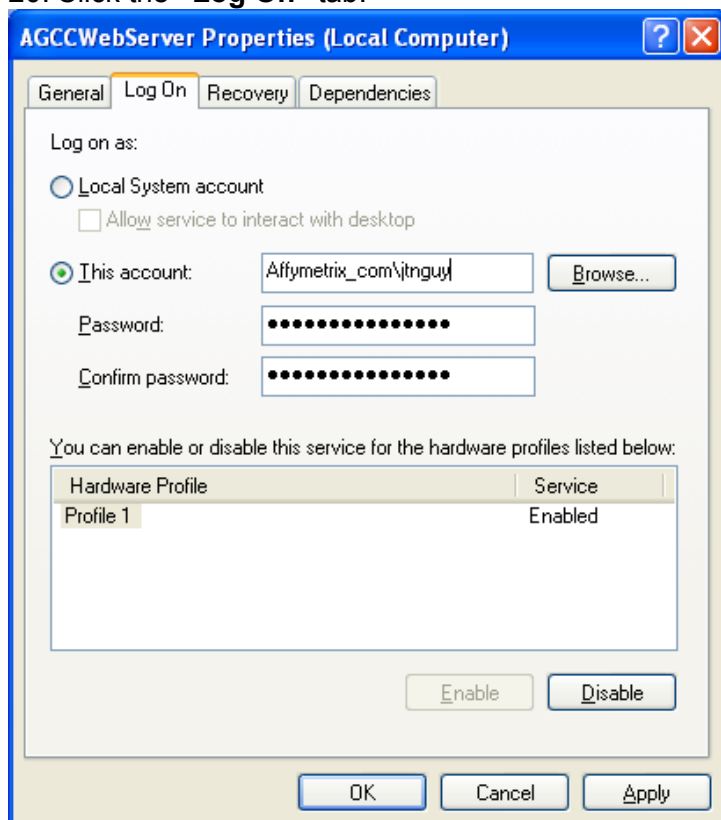
16. Change the Log on as: to “This account”.
17. Enter the domain user name and password from Step 7.

18. Click **OK** twice.



19. Right-click on **AGCCWebServer** and select **Properties**.

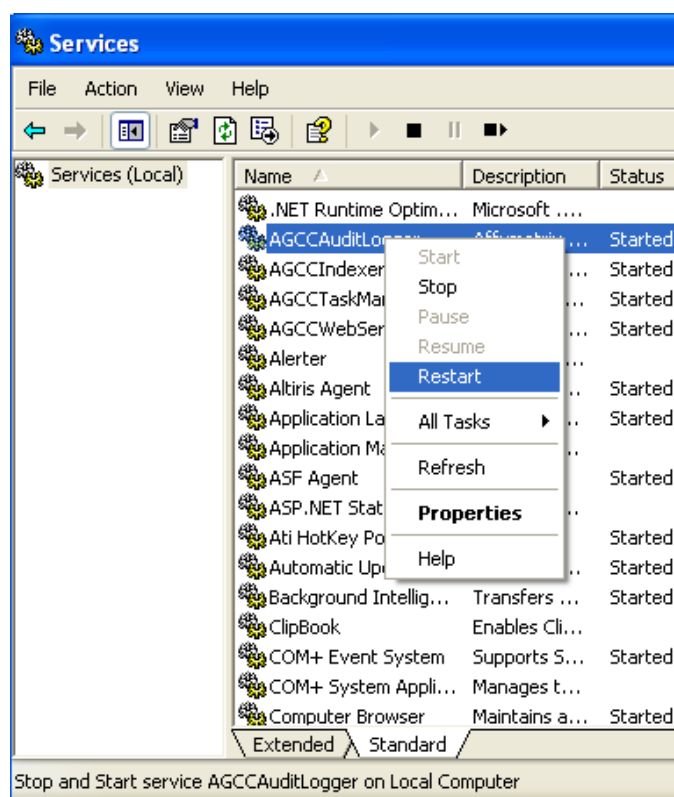
20. Click the “**Log On**” tab.



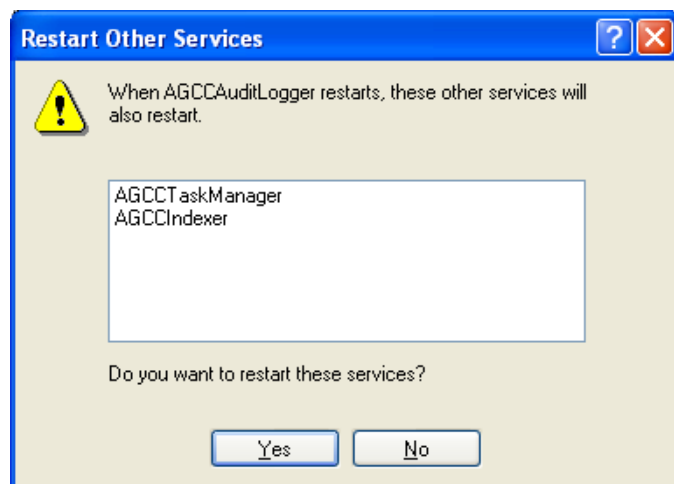
21. Change the Log on as: to “This account”.

22. Enter the domain user name and password from Step 7.

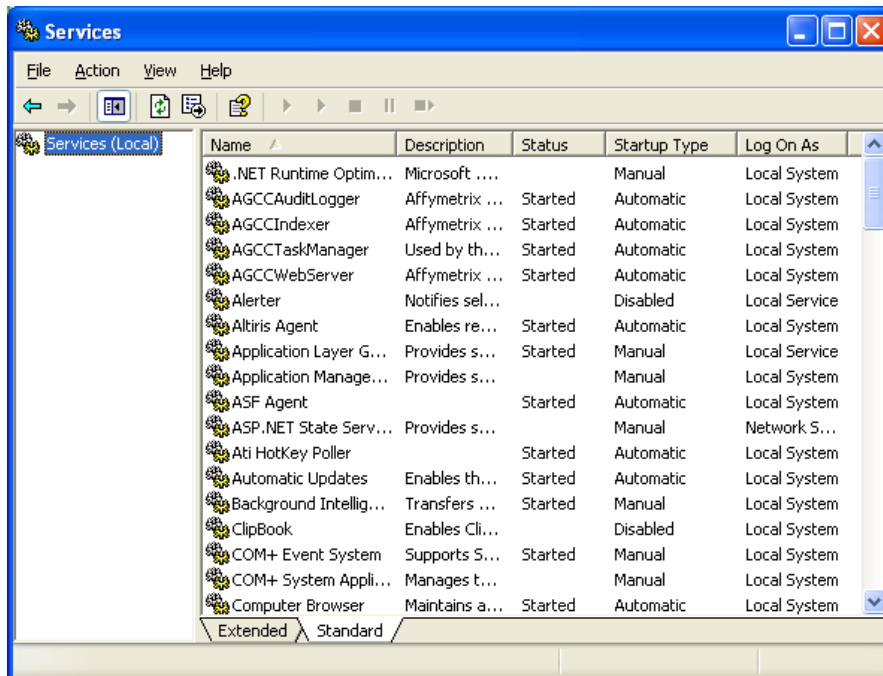
23. Click **OK** twice.



24. Right-click on **AGCCAuditLogger** and select **Restart**.



25. Click **Yes** to confirm restart other services.

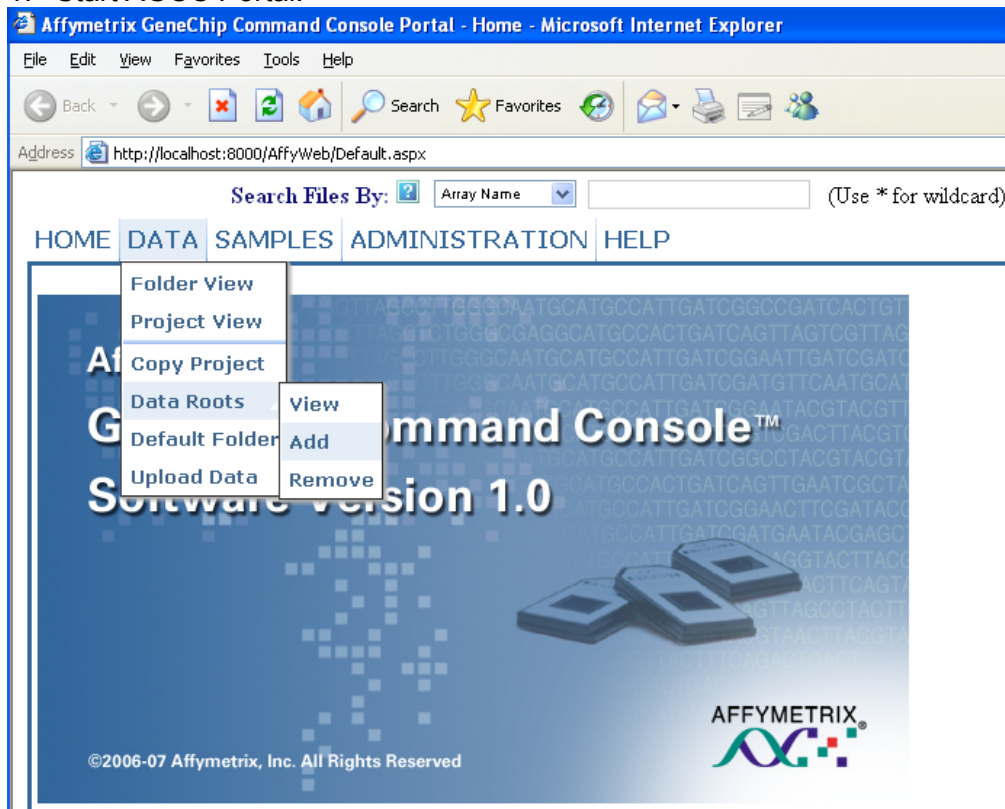


26. Right-click on **AGCCWebServer** and select **Restart**.

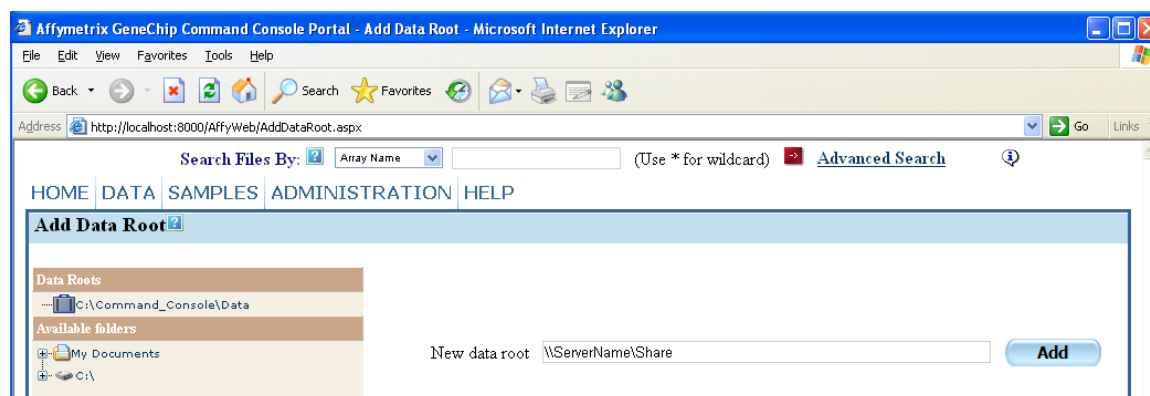
Part 2: Adding network data root using AGCC

To add the network data storage as a data root in AGCC Portal, perform the following steps:

1. Start AGCC Portal.



2. Navigate to **Data -> Data Roots -> Add**.



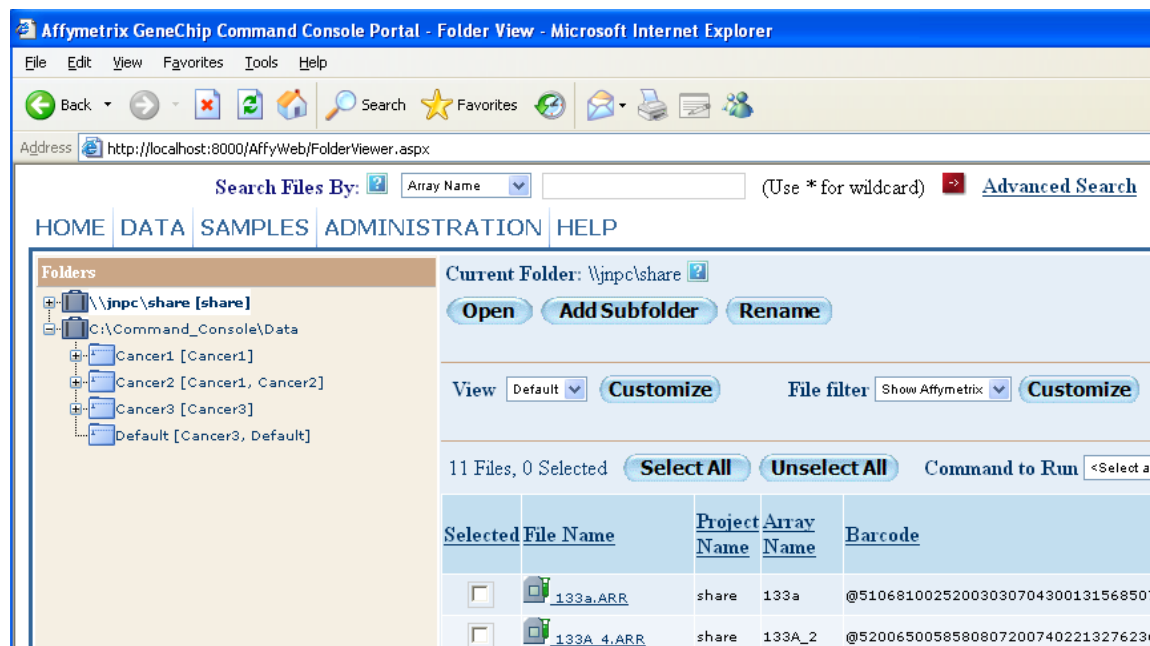
3. Enter the full UNC path in the “New data root” text box.

Note: Mapped network drive should not be used (e.g. H:\). Enter the full UNC path in the following format: \\servername\share

4. Click **Add**.

5. Click on **Data->Folder View**.

6. Click on the network data root that was added in step 3.



7. If you can see the data on the right hand side, you’ve configured correctly.

- Note, there is a slight delay after adding a Network Data root until the files are indexed by the system. Thus searches performed shortly after the addition of the network data roots may not return all of the expected results. If the search does not contain the expected results after waiting several minutes check that the services are running as a user that has permission to the network folder (see Part 1 “[Configuring the AGCC services to run as domain user](#)”).

8. To share this network data root for other AGCC workstations or AGCC Workgroup server, perform steps 1-4 on each workstation/server that you want to configure the network data root.