

ERIC® Electronic RapID Compendium

ERIC PATCH STR803

Issue Date: 08/07/2003

Version: ERIC 1.0.75

Condition: If an overlap involving *S. pneumoniae* is encountered when using the RapID STR panel, selecting "Display All Accessory Tests" will show a value of RES (Resistant) for the *S. pneumoniae* optochin result. The appropriate value for *S. pneumoniae* optochin is SEN (Sensitive).

Solution: A software patch, **ERIC PATCH STR803**, has been issued to modify the RapID STR Accessory Test file. The patch will set the value for optochin to SEN (Sensitive) for *S. pneumoniae*.

Instructions

Step 1. Install ERIC on your computer per the User Manual Instructions.

Step 2. Obtain the file **ERICPATCH803.exe** from Remel. The file can be obtained by download from www.remel.com/ERIC or by contacting:

Technical Service

Phone: (800) 447-3641

Fax: (877) 428-1924

E-Mail: technicalsupport@remel.com

Step 3. Copy the file, EricZip.zip, to your computer. The file may be copied to any location, including your desktop. The file will contain both the self-extracting patch file and a copy of this set of instructions.

Step 4. Once copied to a location, open EricZip.zip and locate ERICPATCH803.exe. Double-click on the file to launch the patch. The Patch should be titled ERIC PATCH STR803. Read the instructions on the screen and click "Next".

Step 5. You will be asked for the folder to which the file should be extracted. You must extract the files to the location on your computer containing ERIC.exe. Typically, ERIC is installed to the default location - C:\Program Files\Remel\ERIC. If you selected the ERIC default at install, click "Next". If this is NOT the folder you selected when installing ERIC, please supply the location of the ERIC.EXE file folder and then click "Next".

Step 6. The patch will connect to ERIC and display a dialog box. Click "Apply" to apply the patch. The patch will display a message "Patch successfully applied" when complete. Exit the patch.

Step 7. Launch ERIC. Go to the Icon Bar, select "Control Panel" and then select "Updates". The patch applied should be listed in the Upgrade/Patch list.

Further assistance: For additional assistance, contact Remel Technical Services.