

Contact Information

Microbiology Products

Technical support contact details

Country	Email	Phone
APAC	MYMEL-CustomerServiceDIV@thermo.com	06-3340975
Austria	microbiology.techsupport.de@thermofisher.com	+49 (0) 281 152 266
Benelux	microbiology.techsupport.benelux@thermofisher.com	+31 629550379
Canada	micro.ca.techsupport@thermo.com	1-800-267-6391, option 2
China	microbiology.techsupport.uk@thermofisher.com	+44 (0) 1256 694238
Czech Republic	mikrobiologie.tech.podpora.cz@thermofisher.com	Call toll free: 800 101 038
Denmark	microbiology.techsupport.nordic@thermofisher.com	+45 44979735
Finland	mikrobiologia.tekninentuki.fi@thermofisher.com	+358 10 329 2496
France	mikrobiologie.techsupport.fr@thermofisher.com	+33 (0) 4 72 52 33 72
Germany	microbiology.techsupport.de@thermofisher.com	+49 (0) 281 152 266
Italy	mikrobiologia.supportotecnico.it@thermofisher.com	+39 02 95059 350
Norway	microbiology.techsupport.nordic@thermofisher.com	+47 2303 9690
Portugal	mikrobiologia.soporte.es@thermofisher.com	+351 214 23 53 55
South Africa	techsupport.SDG.ZA@thermofisher.com	+27 (0) 72 381 3467
Spain	mikrobiologia.soporte.es@thermofisher.com	+34 91 382 20 23
Sweden	microbiology.techsupport.nordic@thermofisher.com	+46 (0) 8 626 6050
UK	microbiology.techsupport.uk@thermofisher.com	+44 (0) 1256 694238
USA	microbiology.ts.us@thermofisher.com	1-800-255-6730 option 2
Rest of World	microbiology.techsupport.uk@thermofisher.com	+44 (0) 1256 694238

Customer service contact details

Country	Email	Phone
APAC	MYMEL-CustomerServiceDIV@thermo.com	06-3340975
Austria	microbiology.customerservice.at@thermofisher.com	+49 (0) 281152233
Belgium	microbiology.customerservice.be@thermofisher.com	+32 (0) 9 272 57 86
Canada	oxid.ca.orders@thermofisher.com	1-800-267-6391, option 1
China	CNSDGC@thermofisher.com	021-38748288
Czech Republic	oxid.cz@thermofisher.com	Call toll free: 800 101 038
Denmark	microbiology.customerservice.dk@thermofisher.com	+45 44979735
Finland	asiakaspalvelu@thermofisher.com	+358 10 329 2200
France	microbiology.customerservice.fr@thermofisher.com	+33 4 72523370
Germany	microbiology.customerservice.de@thermofisher.com	+49 (0) 281152233
Italy	mikrobiologia.servizioclienti.it@thermofisher.com	+39 0295059380
Luxemburg	microbiology.customerservice.be@thermofisher.com	+32 (0) 9 272 57 86
Netherlands	microbiology.customerservice.nl@thermofisher.com	+31 (0) 20 4106500
Norway	microbiology.customerservice.no@thermofisher.com	+47 23039690
Portugal	Microbiologia.apoiocliente.pt@thermofisher.com	+351 214 235 358
Rest of World	microbiology.customerservice.channelpartner@thermofisher.com	+44 (0)1256 694288
South Africa	MBD.sales.ZA@thermofisher.com	+27 11 792 6790
Spain	mikrobiologia.atencioncliente.es@thermofisher.com	+34 91 382 20 29
Sweden	microbiology.customerservice.se@thermofisher.com	+46 (0) 86266050
Switzerland	microbiology.customerservice.ch@thermofisher.com	+41 61 271 66 60
UK	microbiology.customerservice.uk@thermofisher.com	+44 (0)1256 694288
USA	csemail@thermofisher.com	1-800-255-6730