Connected Care Portal

Information at your fingertips

The Connected Care Portal from Thermo Fisher Scientific delivers the insights and knowledge you need to effectively manage your system and workflow. The secure, on-demand information in the Connected Care Portal will help you:

- **Assess** the performance of your instrument across multiple parameters
- **Analyze** system performance over time
- **Track** system health and support activities
- **Quickly locate** reports and other documents

The Connected Care portal runs in the Thermo Fisher Cloud environment and can be easily accessed anytime through a web browser. Within the Connected Care portal, you will find numerous views and aggregated data sets that will facilitate better system performance and turnkey maintenance and support.

- **Secure connection**
- **On-demand information**
- **Actionable insights**
- **Easy and convenient**
Key features of the Connected Care Portal

- **System overview**
  Provides on-demand insights into your system’s productivity and utilization. Shows current system state, indications of system health, and microscope service history.

- **Multiple system views**
  Compare the performance of multiple system or groups, or review a defined group of systems to identify improvement opportunities.

- **Service and support overview**
  Provides an overview of dates of service agreement coverage, status of service calls, and the balance of remaining support or applications resources.

- **Document repository**
  Provides stored fleet reports, enablement plans, site survey reports, and more.

Thermo Fisher Scientific’s **Connected Care Portal** is available through our **Accelerate** and **Advance** service portfolios.

Find out more at [thermofisher.com/emserviceandsupport](http://thermofisher.com/emserviceandsupport)